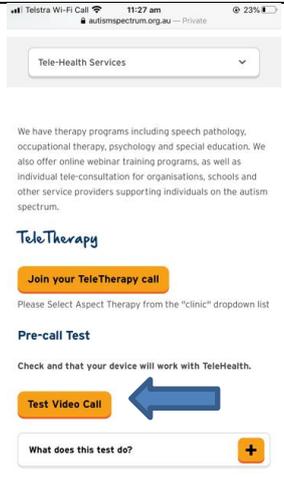
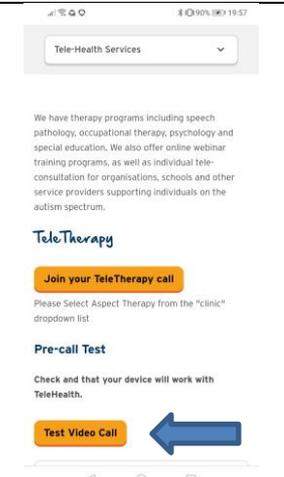
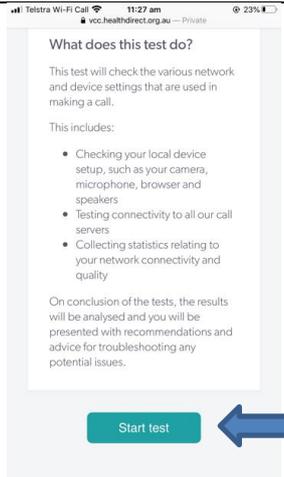
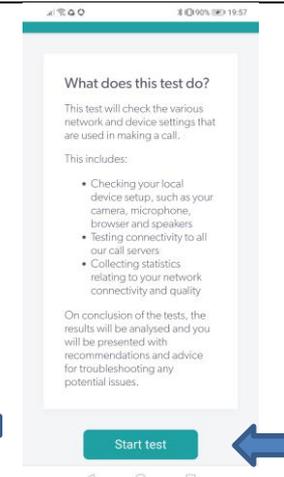


Joining your teletherapy session from a device

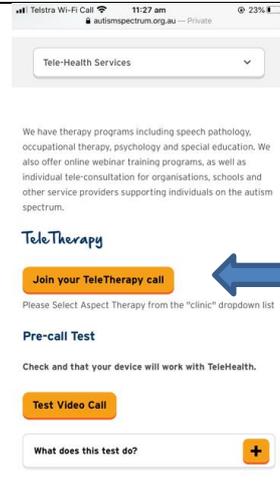
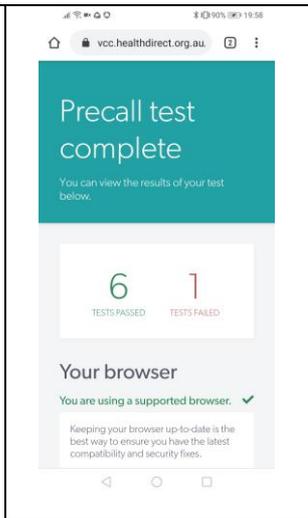
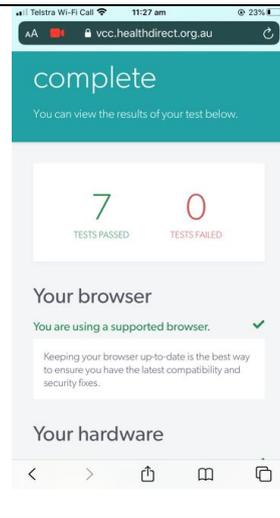
	iPad, iPhone	Android
<p>Open your Safari Browser (Apple) or Google Chrome (Android)</p> <p>Apple iPhone or iPad iPhone 5S or later, iPad Air or later, iPad Mini 2 or later, iPad Pro running iOS 12 or later</p> <p>Android tablet or smartphone (Less than two years old, with a front-facing camera) running Android 5.1 or later</p> <p>Go to the Aspect Tele-Therapy webpage https://www.autismspectrum.org.au/teletherapy</p>		
<p>Scroll down.</p> <p>If it is your first time, click on Test Video Call to test whether you have the sufficient equipment and internet capability</p>		
<p>Click on "Start Test"</p>		

Check the results of the test.
HealthDirect has a list of resources to help you trouble shoot any failed tests.
<https://help.vcc.healthdirect.org.au/>

Please discuss any failed tests with your therapist and we will try to support you to access Video Call.

Please note for Android devices running Chrome it may say we were unable to determine your bandwidth and latency. However the device should still run the session as normal.

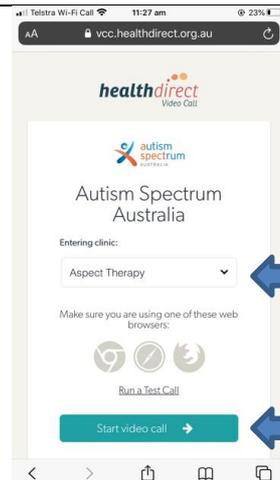
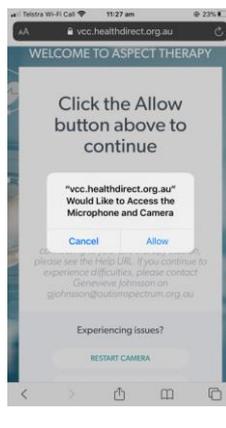
Once you are ready for your scheduled teletherapy session Click on “Join your Tele therapy call”



Entering Clinic: Please choose the **Aspect Therapy** clinic from the drop down menu.

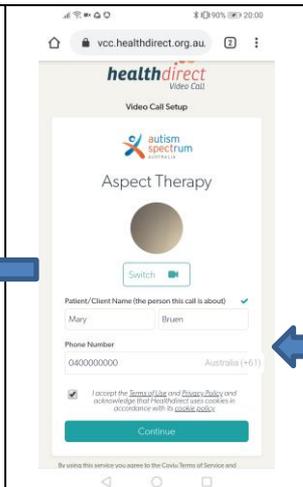
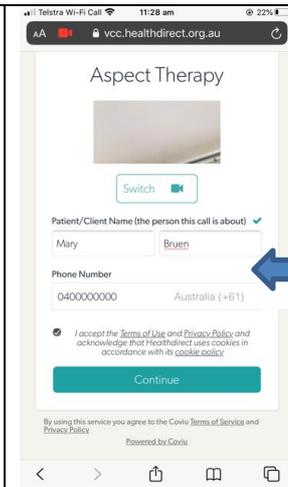
Click on “Start Video Call”

Allow Video Call to access your camera and microphone

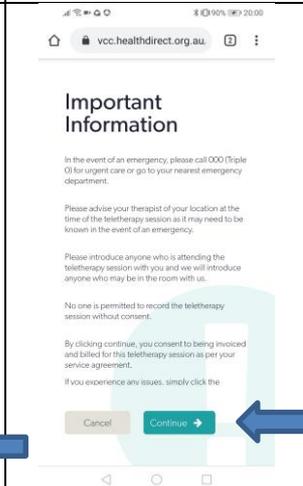


Enter your **full** first name and **full** last name and phone number.

Accept the Terms of Use and Privacy Policy and acknowledge that HealthDirect uses cookies in accordance with its cookie policy and click continue



Please read and accept by clicking continue



You are now in the queue waiting for your teletherapy session. You can adjust the music by changing it, stopping it or turning your volume down.

Enjoy your teletherapy session!

