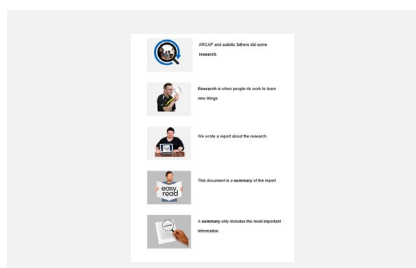


NDIS workers and incident reporting

Aspect Research Centre for Autism Practice



Bold words

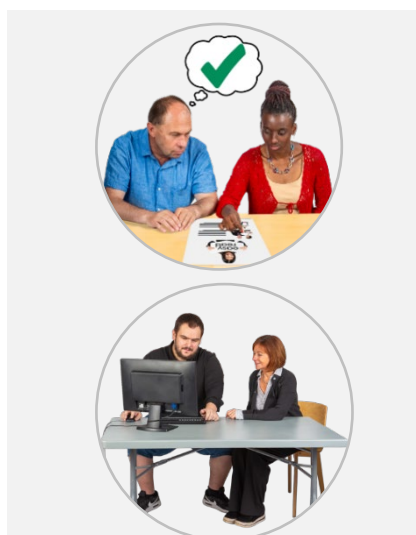


Some words in this document are **bold**.



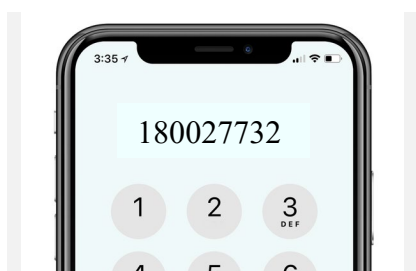
We write what the bold words mean.

Help with this document



You can get someone to help you

- understand this document
- find more information.



Contact information is at the end of this document.

About this document



This document is from the Aspect Research Centre for Autism Practice.

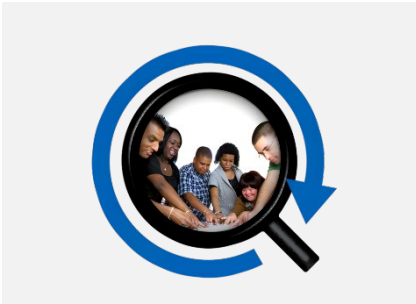


We are called ARCAP for short.



When you see the word 'we' it means ARCAP.

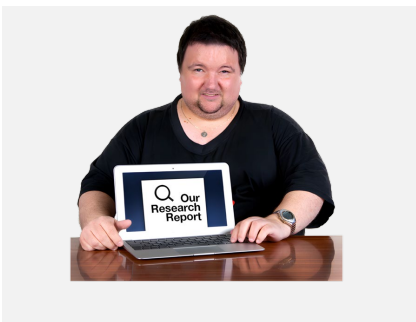
About the research



ARCAP did some **research**.



Research is when people do work to learn new things.



We wrote a report about the research.



This document is a **summary** of the report.



A **summary** only includes the most important information.

Why we did the research



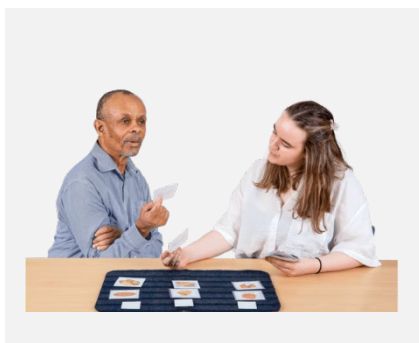
NDIS stands for the National Disability Insurance Scheme.



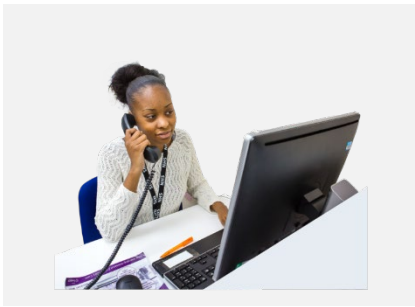
The NDIS helps people with disability get support.



The NDIS Quality and Safeguards Commission helps keep people safe.



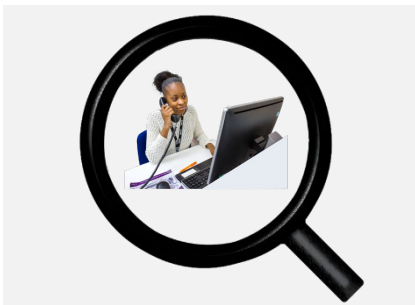
NDIS workers help people with disability.



NDIS workers must tell the NDIS Quality and Safeguards Commission about **incidents**.



An **incident** is something that harms a person with disability.

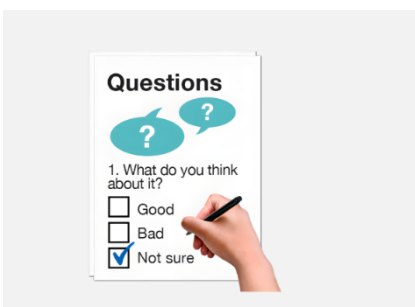


We wanted to find out about how NDIS workers report incidents.

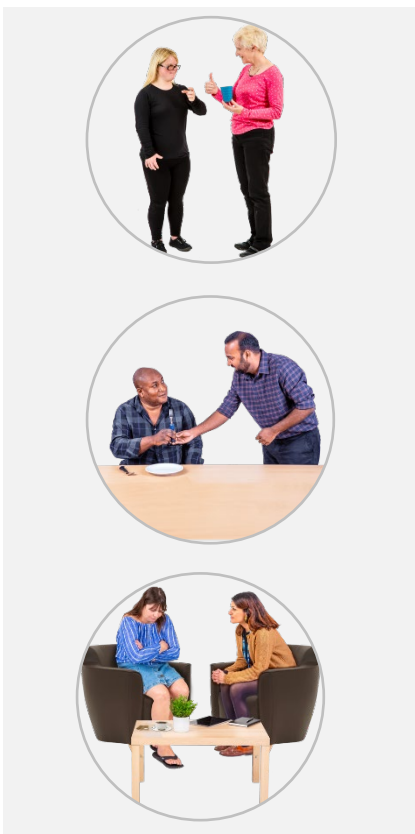
How we did the research



We made a **survey** to find out about NDIS workers and incident reporting.



A **survey** is a list of questions to find out what people think.



The survey was done by different NDIS workers

- behaviour support practitioners
- occupational therapists
- psychologists.

What the research is about



The survey asked NDIS workers

- what they know about reporting incidents
- who should report incidents
- what makes it hard to report incidents
- what helps to report incidents.

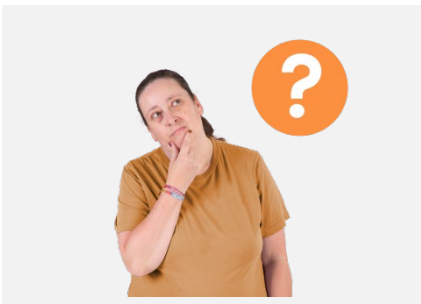
What did the research show?



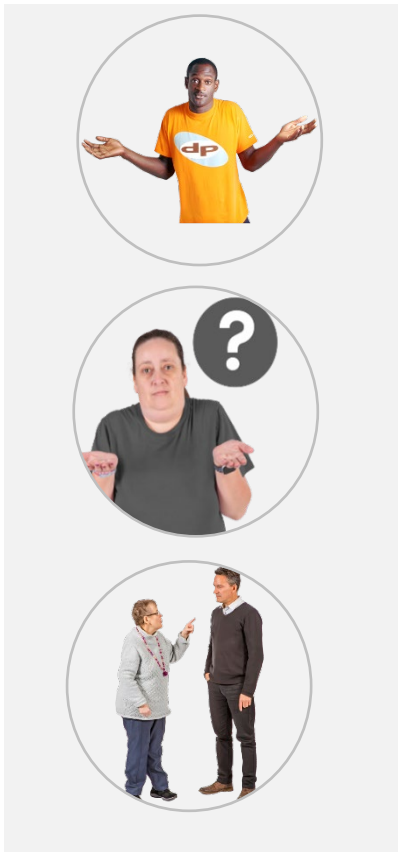
Most NDIS workers said they could spot incidents.



They knew some things about reporting incidents but they did not know everything.

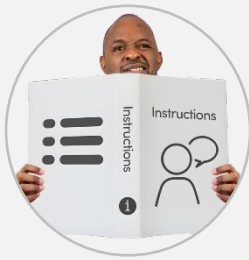


Many NDIS workers were not sure if they should report an incident.



Reporting incidents was hard because NDIS workers

- did not know how to do it
- did not know who to tell
- were worried that they would get in trouble.



It helped NDIS workers to report incidents when

- they knew how to do it
- they were supported by their manager
- they were trained
- it was easy to do.

Why this research is important



This research helps us find out what NDIS workers need to report incidents and keep people safe.

Contact us



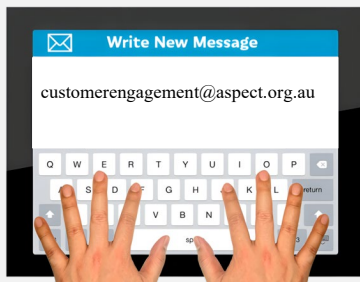
If you want more information contact ARCAP.



You can call 1800 277 328 and ask for ARCAP.



You can go to our website [aspect.org.au](https://www.aspect.org.au).



You can email customerengagement@aspect.org.au.