

Useful Contacts for Safeguarding the People We Support

Including children, young people, and people on the autism spectrum

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NATIONAL

Service	Description	Contact Details
1800 Respect	24/7 telephone and online crisis support, information and immediate referral to specialist counselling for anyone in Australia who has experienced or been impacted by sexual assault, or domestic or family violence.	Ph: 1800 737 732 www.1800respect.org.au
Australian Human Rights Commission	The Commission can hear cases where a person with disability believes they have been discriminated against.	Ph: 02 9284 9600 www.humanrights.gov.au
Telephone Interpreter Service (TIS)	Over the phone interpreting services.	Ph: 131 450 https://www.tisnational.gov.au/Help-using-TIS-National-services/Contact-TIS-National
Australian Childhood Trauma Group	Professional support services for government agencies, non-government agencies and schools.	Ph: (03) 9415 6066 www.theactgroup.com.au
Blind Citizens Australia	We provide information, peer support, individual and systemic advocacy, and consultancy services. Our Branches act as local lobby groups and provide opportunities for social interaction for members.	Ph: 1800 033 660 Ph: (03) 9654 1400 e: bca@bca.org.au www.bca.org.au
Blue Knot Foundation	Provides telephone counselling, information and support for adult survivors of child abuse and referral to professionals and agencies. Provides workshops for survivors, family members, partners and friends. Professional development for health professionals is also available.	Ph: 1300 657 380 (9am-5pm AEST/AEDT 7 days) e: helpline@blueknot.org.au www.blueknot.org.au
Bravehearts	Specialist case management, face-to-face counselling (QLD only) and telephone counselling in all states and territories for child and adult survivors, non-offending family members and friends.	Ph: 1800 272 831 (Mon-Fri 8:30am - 4:30pm AEST/AEDT) e: rc@bravehearts.org.au www.royalcommission.org.au
Care Leavers Australasia Network (CLAN)	Support and advocacy for people who grew up in Australian orphanages, children's homes and in foster care, and their families.	Ph: 1800 008 774 e: support@clan.org.au www.clan.org.au
Child Migrants Trust	Social work services including counselling and support for family reunions.	Ph: 1800 040 509 www.childmigrantstrust.com
Child Wise	Trauma informed telephone and online counselling for childhood abuse. Training and organisational capacity building on child abuse prevention.	Ph: 1800 991 099 e: helpline@childwise.org.au www.childwise.org.au
Children and Young People with Disability Australia	Provides information, referral and systemic advocacy regarding the experiences of children with disability.	Ph: 1800 222 660 Ph: (03) 9417 1025 e: info@cda.org.au www.cda.org.au

Useful Contacts for Safeguarding the People We Support – Autism Spectrum Australia

Service	Description	Contact Details
Communication Rights Australia	Communication Rights Australia is a leading human rights information and advocacy funded by Government and is a registered charity. Our advocacy services involve speaking, acting or writing to promote and protect the best interests and well being of individuals with a disability.	1300 666 604 info@communicationrights.org.au http://www.caus.com.au/
CREATE Foundation	CREATE Foundation supports children and young people with an out-of-home care experience aged 0-25 years. Join clubCREATE for free events, programs, grants, giveaways and surveys.	Ph: 1800 655 105 create.org.au
Disability Advocacy Network Australia	DANA is a network of organisations throughout Australia that undertakes or provides individual advocacy, systemic advocacy, self advocacy, citizen advocacy, legal advocacy or family advocacy.	http://www.dana.org.au/contact-us/ www.dana.org.au
Disability Justice Advocacy	Disability Justice Advocacy Inc DJA provides advocacy support to people who have ongoing support needs as a result of disability. Our focus is about working with the person with a disability and supporting their needs, rights and interests to address and resolve issues they identify.	Ph: 1800 808 126 e: info@justadvocacy.com www.justadvocacy.com
Find and Connect	Support and counselling for Forgotten Australians and former child migrants. Family tracing and access to care records.	Ph: 1800 161 109 (Mon-Fri 9am - 5pm AEST/AEDT) www.findandconnect.gov.au
Headspace	Counselling and referral service for young people aged 12- 25 years. Also supports parents.	Ph: 1800 650 890 Online Counselling: www.eheadspace.org.au www.headspace.org.au
Healing Foundation	Service to help build the capacity of Indigenous organisations and support the development of the Link-Up network.	Ph: (02) 6272 7500 www.healingfoundation.org.au
In Good Faith Foundation	Provides independent advocacy, case work, referral and support to aid recovery for victims, their families and communities responding to clergy, religious and lay abuse.	Ph: (03) 9326 1190 e: igff@igff.com.au www.igff.com.au
Kids Helpline	Free and confidential counselling is available via phone or the Kids Help Line website which provides more information on the services provided specifically for young people aged between 5 and 25.	Ph: 1800 55 1800 https://kidshelpline.com.au/
knowmore	Provides a free and independent legal service and for people engaging with the Royal Commission.	Ph: 1800 605 762 e: info@knowmore.org.au www.knowmore.org.au
Lifeline	24 hour crisis support and suicide prevention.	Ph: 131 114 www.lifeline.org.au
Lighthouse Foundation	Specialist attachment and trauma informed training.	Ph: (03) 9093 7500 www.lighthousefoundation.org.au
Mental Health Professionals Network	Provides mental health practitioners with networking and online professional development opportunities across Australia	Ph: 1800 209 031 www.mhpn.org.au

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Service	Description	Contact Details
National Disability Abuse & Neglect Hotline	The Hotline provides a complementary referral service to the complaints handling mechanisms of the states and territories, as well as other complaints handling bodies such as the Commonwealth and State Ombudsman, Anti-Discrimination Boards and the CRRS. The Hotline works with callers to find appropriate ways of dealing with reports of abuse or neglect through referral, information and support. Advocacy services can also be arranged for callers with disabilities who require assistance to report an allegation. The Hotline has protocols in place with State Regulatory Reporting Services.	Ph: 1800 880 052 (Mon-Fri, 9am to 7pm, AEST / AEDST, excl. pub. Hols.) National Relay Service (NRS) 1800 555 677 then ask for 1800 880 052 Translating and Interpreting Service (TIS) 13 14 50 e: hotline@workfocus.com . www.jobaccess.gov.au/service-providers/making-complaint-and-reporting-abuse-and-neglect
National Disability Advocacy Program	The National Disability Advocacy Program (NDAP) provides people with disability with access to effective disability advocacy that promotes, protects and ensures their full and equal enjoyment of all human rights enabling community participation.	Provider Search: http://finder.dss.gov.au/disability/ndap
NDIS Quality and Safeguards Commission	If you are in New South Wales or South Australia, a complaint can be made to the NDIS Commission by phone or completion of a complaint contact form. The NDIS Commission can take complaints about: <ul style="list-style-type: none"> • services or supports that were not provided in a safe and respectful way • services and supports that were not delivered to an appropriate standard. <p>If you are in another state or territory, existing arrangements for making complaints remain in place, until:</p> <ul style="list-style-type: none"> • 1 July 2019 for the Australian Capital Territory, Northern Territory, Queensland, Tasmania, and Victoria • 1 July 2020 for Western Australia. <p>As well as dealing with complaints, the Commission works to educate providers about delivering quality and safe supports, and effectively responding to complaints. If a complaint raises a serious compliance issue, the Commission has powers to take action.</p>	1800 035 544 (free call from landlines) or TTY 133 677. Interpreters can be arranged. National Relay Service and ask for 1800 035 544. Completing a complaint contact form .
People with Disability Australia	Operating a national telephone line for advice, information, referrals and advocacy support. Provides training and individual advocacy support for people with disability.	Ph: 1800 422 015 e: pwd@pwd.org.au TTY Counselling: 1800 422 016 www.pwd.org.au
Relationships Australia	Family and relationship counselling as well as a range of specialist counselling services.	Ph: 1300 364 277 (Mon-Fri 9am-5pm) www.relationships.org.au
Sexual Assault Counselling Australia (SACA)	Provides telephone counselling, including a free telephone interpreting service, for people affected by the Royal Commission. Some face-to-face counselling is available in NSW and Victoria. Staffed by trauma specialist counsellors.	Ph: 1800 211 028 (Mon-Fri 8am-11pm AEST/AEDT) www.sexualassaultcounselling.org.au
Suicide Call Back Service	24/7 counselling for people 18 years and over who are suicidal, caring for someone who is suicidal or people bereaved by suicide.	Ph: 1300 659 467 www.suicidecallbackservice.org.au

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Tzedek	Provides advocacy, referrals and support services to people who have experienced religious/clergy abuse, with a focus on the Jewish community.	Ph: 1300 893 335 e: info@tzedek.org.au www.tzedek.org.au
WWILD Sexual Violence Prevention Association	WWILD works with men and women aged 14 years and over who have an intellectual disability, and survivors of sexual assault or crime, or at risk of becoming a victim of crime or exploitation.	Ph: (07) 3262 9877 (Mon-Fri 8:30am-4:30pm AEST/AEDT) www.wwild.org.au

AUSTRALIAN CAPITAL TERRITORY

Service	Description	Contact Details
ACT Human Rights Commission	The ACT Human Rights Commission helps people make their concerns known to disability services providers; assesses and clarifies problems in disability services provision; conciliates formally or informally, between consumers and providers of services; assists in the resolution of complaints and uses information obtained and lessons learned to recommend improvements to services.	Ph: (02) 6205 2222 human.rights@act.gov.au
A.C.T. Disability, Aged and Carer Advocacy Service (ADACAS)	The A.C.T. Disability, Aged and Carer Advocacy Service (ADACAS), is an independent, not-for-profit, advocacy organisation helping people with disabilities, older people and their carers. ADACAS provides free independent advocacy in the ACT.	Ph: (02) 6242 5060 TTY: Call 133 677 (National Relay Service) and ask for 02 6242 5060 e: adacas@adacas.org.au www.adacas.org.au
Advocacy for Inclusion	Advocacy for Inclusion provides independent individual, self and systemic advocacy for people with disabilities.	Ph: (02) 6257 4005 e: info@advocacyforinclusion.org www.advocacyforinclusion.org/
Australian Federal Police Sexual Assault and Child Abuse Team	Qualified police trained to assist with responding to allegations of child abuse.	Ph: (02) 6256 7777 Ph: 13 14 44 (police assistance line)
Canberra Rape Crisis Centre	Free confidential counselling and support for anyone who has experienced sexual assault, including family and support people. Provides information, advocacy, support and referral for people engaging with the Royal Commission.	Ph: (02) 6247 2525 (7 days, 7am-11pm) Email: crcc@crcc.org.au Text: 0488 586 518 (SMS for the hearing impaired) www.crcc.org.au
Office of the Human Services Registrar / Quality, Complaints & Regulation (QCR)	Branch of the Community Services Directorate for Critical incidents and complaints.	Ph: (02) 6207 5474 (9am -5pm Monday –Friday) Email: quality@act.gov.au
Official Visitor Scheme (ACT)	Official visitors aim to safeguard standards of treatment and care and advocate for the rights and dignity of people being treated under the legislation referred to above. The objective of the scheme is to detect and prevent systemic dysfunction in the specified environments. Official Visitors achieve this by visiting visitable places, talking to entitled persons, inspecting records, reporting on the standard of facilities and reporting to the operational Minister and other public authorities. Official visitors also fulfil a more direct and informal function within their respective environments by resolving grievances and lesser issues.	Ph: 1800 150 036 Online contact form

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Service	Description	Contact Details
Office for Children, Youth and Family Support	Child and Youth Protection Services is responsible for facilitating coordination across government for the care and protection of children and young people.	Ph: 13 22 81 Mandated reporters Ph: 1300 556 728 General public Ph: 1300 556 729 E: childprotection@act.gov.au www.dhcs.act.gov.au/ccyfs
Parentline (ACT)	Parentline offers telephone counselling service to parents and carers. If you would like to talk with a counsellor about any issue regarding bringing up children,	(02) 6287 3833 between 9am and 5pm www.parentlineact.org.au/
Relationships Australia Canberra & Region	Individual and family counselling. Intake and referral to additional specialist support services for people affected by the Royal Commission.	Ph: 1300 364 277 (Mon-Fri 9am-5pm) www.racr.relationships.org.au
Service Assisting Male Survivors of Sexual Assault (SAMSSA)	Counselling and support for men and their families/supporters.	Phone(02) 6247 2525 (7 days, 7am-11pm) e: samssa@samssa.org.au Text only: 0488 586 518 (SMS for the hearing impaired) website: samssa.org.au
Survivors & Mates Support Network (SAMSN)	Facilitated groups and workshops for male survivors of childhood sexual abuse and their families.	Ph: 1800 472 676 e: support@samsn.org.au www.samsn.org.au
Victim Support ACT	Provides support to people who have been a victim of a violent crime in the ACT, including sexual assault or domestic family violence.	Ph: 1800 822 272 (Mon-Fri 9am-5pm) Ph: (02) 6205 2066 e: victimsupport@act.gov.au www.victimsupport.act.gov.au

NEW SOUTH WALES

Service	Description	Contact Details
Ability Incorporated	Models of Advocacy Provided - Individual, Self, Family. Accepts all disabilities. Service Area: Kyogle, Ballina, Lismore, Richmond Valley, Clarence Valley, Tweed Heads and Byron Bay	Ph: 02 6628 8188 Ph: 1800 657 961 E: admin@abilityincorporated.org.au
Aboriginal and Torres Strait Islander Legal Services		www.nwjc.org.au
Aboriginal Community Liaisons – NSW Police	If you wish to talk to the police about a physical or sexual assault, you can ask to speak with an Aboriginal Community Liaison Officer, who may be located in the Local Area Command. Police can also contact an Aboriginal Support Person if there is an Aboriginal Support Group or a list of Aboriginal Support persons located in that command.	http://www.police.nsw.gov.au Police Assistance Line 131 444
Aboriginal Women's Legal Centre Contact Line		1800 639 784
Ageing and Disability Commissioner	The Commissioner will work closely with other government and non-government services to better protect older people and adults with disability from abuse, neglect and exploitation from someone they know. This could be from a friend, family member, neighbour or someone in the community.	1800 628 221 e: NSWADC@ADC.NSW.GOV.AU
Australian Centre for Disability Law	You can get free legal advice by calling the Australian Centre for Disability Law. Anyone who has been discriminated in NSW can contact us for advice. If we can't help you, we will always try to refer you to a service that can. We only provide legal advice to people with all types of disabilities on matters concerning disability discrimination.	Ph: (02) 8014 7000 Ph: 1800 800 708 (9.30am-12.30pm on Tues, Wed and Fri) www.disabilitylaw.org.au
Care Leavers Australasia Network (CLAN)	Support and advocacy for people who grew up in Australian orphanages, children's homes and in foster care, and their families. Support provided to engage with the Royal Commission.	Ph: 1800 008 774 e: support@clan.org.au www.clan.org.au
Centre for Aboriginal Health	If you wish to speak to an Aboriginal counsellor in your area, you can contact the Centre for Aboriginal Health about the availability of Aboriginal Family Health Workers, and/or Aboriginal sexual assault workers in your area. NSW health has specially trained counsellors who receive training to respond to the needs of victims of sexual assault.	Ph: (02) 9391 9502
Child and Adolescent Sexual Assault Counselling (CASAC)	CASAC Inc. is a New South Wales peak body for community based services providing Child Sexual Assault counselling and support services to children, young people and adults, and their non-offending family members. Our primary aim is to provide counselling and support services to children and adolescents who have experienced sexual assault and also to their non-offending family or carers. Adult survivors of child sexual assault may receive counselling from some services.	Ph: 02 9750 0500 www.casac.org.au/casacservices
Community Legal Centres NSW	Community Legal Centres are independent services that provide free legal advice, information and referrals for people in NSW – especially people on low incomes or who are disadvantaged.	Ph: 02 9212 7333 www.clcnsw.org.au/
Community Relations Commission		Ph: 1300 651 500

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Service	Description	Contact Details
Criminal Justice Support Network (CJSN)	CJSN is a State-wide support and information service for people with an intellectual disability who are involved in criminal matters (whether they are victims, witnesses, suspects or defendants). CJSN, amongst other things, can provide support workers to assist a person with an intellectual disability at police interviews, at court and at related legal appointments.	Ph: (02) 9318 0144 (Sydney office) For support at a Police Station: 1300 665 908 (24 hours)
Department of Family and Community Services (FaCS)	By law, Community Services must assess reports where a child or young person is or may be at risk of significant harm from abuse or neglect. Information about the process of reporting child welfare concerns in NSW can be found on the department's Reporting Suspected Abuse or Neglect Resources for mandatory reporters. Non-imminent reports can also be made using eReporting . Receives reports of possible risk of significant harm to children and refers them to Community Services Centres and Joint Investigation Response Teams for response.	Ph: (02) 9716 2222 Child Protection Helpline Ph: 13 21 11 (TTY 1800 212 936) For urgent reports, mandatory reporters: 13 36 27 http://www.community.nsw.gov.au/welcom_e_to_docs_website.html
Disability Advocacy and Information Services (DIAS)	The services of DAIS are free, providing advocacy support and information to anyone with a disability, to ensure equality of rights and increased integration into the community. DAIS works with people living in North East Victoria and Southern NSW	Ph: 02 6056 2420 Ph: 1300 886 388 www.dais.org.au
Disability Advocacy Network Inc	Individual Advocacy Provided for all disabilities in service areas: LGAs of Bland, Boorowa, Coolamon, Cootamundra, Griffith, Gundagai, Harden, Jerilderie, Junee, Leeton, Lockhart, Narrandera, Temora, Tumbarumba, Tumut, Wagga Wagga, Young	Ph: 02 6921 9225 Ph: 1800 250 292 e: dan_inc@bigpond.com
Disability Advocacy NSW Inc.	Individual and Systemic Advocacy provided for all disabilities in the service areas of: LGAs of Armidale, Glenn Innes, Severn, Guyra, Tenterfield, Inverell and Dumaresq; Coffs Harbour, Bellingen Shire and Nambucca; Great Lakes, Taree City and Gloucester; Port Macquarie, Kempsey and Wauchope; Tamworth, Liverpool Plains, Gunnedah, Uralla Shire and Walcha areas.	Ph: 02 4927 0111 Ph: 1300 365 085 e: newcastle@da.org.au
Disability Discrimination Legal Centre (NSW)	The DDLC provides free legal advice, representation and assistance for problems involving discrimination against people with disabilities and their associates. However, the DDLC is not a generalist legal service for people with disabilities and only assists in cases of disability discrimination under either the Australian Government Disability Discrimination Act or the NSW Anti-Discrimination Act	Ph: 02 8014 7000 Ph: 1800 800 708 http://disabilitylaw.org.au/
Family Advocacy	Systemic and Family Advocacy provided for people with developmental disability, statewide.	Ph: 02 9869 0866 e: familyadvocacy@family-advocacy.com
Heartfelt House	Support to adult survivors of childhood sexual abuse and their family and friends by qualified counsellors in the Northern Rivers Region.	Ph: (02) 6628 8940 (Mon- Fri 9:30am-3pm) E: heartfelthouse@westnet.com.au www.heartfelthouse.org.au
Indigenous Disability Advocacy Service (IDAS)	Individual and Systemic Advocacy provided for Aboriginal and Torres Strait Islander people with disability in the service areas of: LGAs of Blue Mountains, Sydney Inner and Sydney Outer	Ph: 02 4722 3524 e: idas@idas.org.au
Illawarra Advocacy Inc.	Individual Advocacy provided for all disabilities in the service areas of: LGAs of Kiama, Shellharbour and Wollongong	Ph: 02 4229 4999 E: admin@illawarraadvocacy.org.au
Intellectual Disability Rights Service (IDRS) Inc.	Self, Systemic and Legal Advocacy provided for Intellectual disability and Acquired Brain Injury, statewide.	Ph: 02 9318 0144 Ph: 1800 666611

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Service	Description	Contact Details
	The IDRS provides telephone advice on a range of legal issues and representation in priority areas such as criminal law, care and protection and guardianship. IDRS also engages in policy and law reform work and undertakes community education.	E: info@idrs.org.au
Interrelate	Counselling and support for those affected by institutional child sexual abuse and the work of the Royal Commission. Locations in metropolitan, regional and rural NSW.	Ph: 1300 134 924 (Mon-Fri 9am-5pm) E: RCCBSS@interrelate.org.au www.interrelate.org.au
Law Access NSW	Law Access NSW is a website and telephone service that can assist people in finding information and other services that will assist them with their legal needs.	Ph: 1300 888 529 www.lawaccess.nsw.gov.au/
Link Up (NSW) Aboriginal Corporation	Provides counselling, healing and culturally appropriate support for Indigenous Australians.	Ph: 1800 624 332 www.linkupnsw.org.au
Multicultural Disability Advocacy Association of NSW Incorporated	Individual and Systemic Advocacy provided, specialises in people from Diverse Cultural and Linguistic Backgrounds with disability, statewide.	Ph: 1800 629 072 (TTY: 02 9687 6325) Ph: 02 9891 6400 E: mdaa@mdaa.org.au
Newell Advocacy Inc	Individual Advocacy provided to all people with a disability in the service area: Coonamble, Gilgandra, Goondiwindi, Gwydir, Moree Plains, Narrabri	Ph: 02 6792 3195 e: newell.narrabri@westnet.com.au
NSW Disability Advocacy Network (NDAN)	The NSW Disability Advocacy Network (NDAN) is a coalition of independent, community based disability advocacy and rights-based information organisations that advocate with and for people with any disability.	E: ndanetwork@gmail.com www.ndan.org.au
NSW Health Education Centre Against Violence (ECAV)	ECAV is a state-wide unit responsible for training programs in adult and child sexual assault, domestic and Aboriginal family violence and physical and emotional abuse and neglect of children.	Ph: (02) 9840 3735 www.ecav.health.nsw.gov.au
NSW Ombudsman	The Ombudsman's office has a wide range of responsibilities in relation to people with disability and disability services, including handling, resolving and investigating complaints about NSW public sector agencies and a range of non-government services, including disability services and assisted boarding houses; inquiring into matters affecting people eligible to receive disability services, and service providers; the Disability Reportable Incidents scheme; managing the employment-related child protection reportable conduct scheme; coordinating and supporting the Official Community Visitor scheme, and providing community education and training.	Ph: (02) 9286 1000 Ph: 1800 451 524 (TTY 02 9264 8050) www.ombo.nsw.gov.au
NSW Office of the Children's Guardian	The Office of the Children's Guardian accredits and monitors the designated agencies that arrange statutory out-of-home care in NSW; maintains and monitors the NSW Carers Register, a centralised database of people who are authorised, or who apply for authorisation, to provide statutory or supported out-of-home care; registers and monitors agencies that provide, arrange or supervise voluntary out-of-home care; accredits non-government adoption services providers; authorises the employment of children under the age of 15, and child models under the age of 16, in the entertainment sector; administers the Working With Children Check and encourages organisations to be safe for children; administers the Child Sex Offender Counsellor Accreditation Scheme – a voluntary accreditation scheme for persons working with those who have committed sexual offences against children.	Ph: (02) 8219 3600 www.kidsguardian.nsw.gov.au/

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Service	Description	Contact Details
Parentline NSW	Parent Line is a telephone counselling, information and referral service for parents of children ages 0 to 18 who live in New South Wales. Our service includes the Early Childhood Intervention Infoline since early 2011, providing information and support about concerns about child development, disabilities and developmental delays.	Ph: 1300 1300 52 (Weekdays 9am-9pm, weekends 4pm-9pm) Ph: 02 9564 4470 E: info@parentline.org.au www.parentline.org.au/
PATH Inc	PATH is a support, information and advocacy service. We aim to be of service to anyone who has a disability, of any age, as well as to their families, carers and friends.	Ph: (02) 4721 0866 E: path@path.org.au http://path.org.au/
People with Disability Australia Incorporated	This is a free, non-legal advocacy service for individuals and groups of people with a disability who have serious and urgent problems. The service is available to people with all kinds of disability across NSW. The service also gives advice and information to people with a disability and their associates about how to advocate for themselves.	Ph: 1800 422 015 (TTY: 02 9318 2138) Ph: (02) 9370 3100 E: pwd@pwd.org.au
Relationships Australia NSW	Individual and family counselling. Intake and referral to additional specialist support services.	Ph: 1300 364 277 (Mon-Fri 9am-5pm) E: wattleplace@ransw.org.au www.relationshipsnsw.org.au
Self Advocacy (Sydney) Incorporated	Individual and Self Advocacy provided for people with an Intellectual disability in the LGAs of Sydney Metropolitan.	Ph: 02 9622 3005 E: info@sasinc.com.au
Services for Treatment and Rehabilitation of Torture and Trauma Services (STARTTS)		(02) 9794 1900
Sexual Assault Services - NSW Health	Information, counselling, court support for anyone who has been sexually assaulted in NSW. Employees should contact their local Sexual Assault Service for advice if they are uncertain about reporting an incident as sexual abuse. 24 hours at most services or telephone the local hospital after hours. Local SAS contact details can be found on the website. The SAS provides a range of services that can include immediate care and counselling for victims of sexual assault. The SAS can advise employees about monitoring, documentation and duty of care issues in relation to any allegation of sexual assault.	Ph: 1800 424 017 www.health.nsw.gov.au/sexualassault/pages/default.aspx Gay and Lesbian Counselling Service (5.30pm-10pm) Ph: (02) 8594 9596 or Ph: 1800 184 527 Lesbian Only: Ph: (02) 8594 9595 or Ph: 1800 144 527
Side By Side Advocacy Incorporated	Individual and Citizen Advocacy for people with an intellectual disability in the service areas of: LGA of Hunters Hill, Lane Cove, Manly, Mosman, North Sydney, Pittwater, Ryde, Warringah, Willoughby and Hornsby	Ph: 02 9808 5500 E: eo@sidebysideadvocacy.org.au

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Service	Description	Contact Details
Survivors & Mates Support Network (SAMSN)	Facilitated groups and workshops for male survivors of childhood sexual abuse and their families.	Ph: 1800 472 676 E: support@samsn.org.au www.samsn.org.au
The Women's Cottage	Trauma informed case management, specialist face to face and telephone counselling, therapeutic, expressive and creative group programs, support around engaging with the Royal Commission and police. For women who are survivors, non-offending family members and friends. Covering Hawkesbury, Nepean, Blue Mountains, Hills District and Blacktown LGA's.	Ph: (02) 4578 4190 (Mon, Wed, Fri 9.30am-1pm; Tue 9.30am-4pm; Thur 9.30am-1pm & 1.30-7pm) www.womenscottage.org.au
Translating and Interpreter Services (TIS)		Ph: 131 450 (24hrs)
Transcultural Mental Health		1800 648 911
The Witness Assistance Service of the Office of the Director of Public Prosecutions	has some Aboriginal Witness Assistance Officers, who can assist you if you have to go to court.	Ph: (02) 9285 2502 Ph: 1800 814 534
Victims Services	Single entry point for victims of crime in NSW to assist them in accessing services, including counselling and support.	Victims Access Line Ph: 1800 633 063 Aboriginal Contact Line Ph: 1800 019 123 E: vs@justice.nsw.gov.au www.victimsservices.justice.nsw.gov.au
Victims of Crime Bureau	The Victims of Crime Bureau is a NSW Government agency that offers support to people who are victims of crime. The Victims of Crime Bureau aims to ensure that its assistance is accessible to all victims of crime, including those with disabilities. Victims Support Line employees provide information on the rights of a victim of crime as detailed in the Charter of Victim's Rights. The Victims Support Line employees can also provide confidential emotional support, in addition to practical information on how to access other groups and services that may assist with a victim's recovery following a crime. Free access to the Approved Counselling Scheme can be arranged through the Victims of Crime Bureau.	Ph: 02 9374 3000 Ph: 1800 633 063 (TTY 02 9374 3175) TIS: 13 14 50 Callers with a communication impairment: 13 36 77 http://www.lawlink.nsw.gov.au/voc
Victims Services NSW	Victims Services is a NSW Government agency that provides support services including free counselling and financial assistance to people who are victims of violent crime in NSW. Victims Access Line staff provide information on the rights of a victim of crime (as in the Charter of Victims' Rights). They also provide confidential emotional support and practical information on how to access other groups and services that may assist with a victim's recovery following a crime. Victims Services also has an Aboriginal Contact Officer	Ph: 02 8688 5511 Ph: 1800 633 063 (TTY 1800 555 677 ask for 1800 633 063) www.victimsservices.justice.nsw.gov.au
Wirringa Baiya Aboriginal Women's Legal Centre		Ph: 1800 686 587

NORTHERN TERRITORY

Service	Description	Contact Details
Crisis Line Northern Territory	Information, counselling and referral service for individuals and families.	Ph: 1800 019 116
Danila Dilba Health Service	Provides community controlled primary health care and community services in the greater Darwin area.	Ph: (08) 8942 5400 www.daniladilbaexperience.org.au
Disability Advocacy Service Inc.	Disability Advocacy Service Inc. is a key provider of community-based advocacy services within the municipalities of Alice Springs, Amoonguna and Tennant Creek, Northern Territory. As a not-for-profit incorporated community organisation, Disability Advocacy Service offers a free, confidential advocacy service to persons and families with a disability, supporting and empowering clients to exercise their own rights in accordance with the NT Disability Advocacy Standards.	Ph: (08) 8953 1422 www.das.org.au
North Australian Aboriginal Justice Agency	The North Australian Aboriginal Justice Agency provides culturally proficient Aboriginal legal services to the Top End of the Northern Territory.	Darwin head office: Ph: 1800 898 251 / (08) 8982 5100 Katherine: Ph: 1800 897 728 / (08) 8972 5000 Palmerston / Throughcare office: Ph: 1800 321 201 / 08 8931 7400 www.naaja.org.au
Ngaanyatjarra Pitjantjatara Yankunytjatjara Women's Council Domestic & Family Violence Service	With a few exceptions NPYWC is funded to assist Anangu and Yarnangu from its tri-state membership area. Clients often have complex and distressing problems, many of which are highly confidential in nature and require painstaking supervision. They do not usually present in isolation and other family members, particularly children, may be at risk of harm. The focus of the Domestic & Family Violence Service is to: Provide assistance and advocacy for individual victims of domestic violence that prioritizes their safety within a case management framework Provide and facilitate community education with NPY communities, police, justice, health and other relevant workers Building links and developing guidelines with other organisations and services to improve responses to domestic violence	Women's Council Main Office: Ph: (08) 8958 2345 E: enquiries@npywc.org.au Domestic Violence Service: Ph: 1800 180 840 Ph: (08) 8958 2374
Parent Line	Parentline is a confidential telephone service providing professional counselling and support for parents and carers of children in Queensland and the Northern Territory.	Ph: 1300 30 1300 www.parentline.com.au/
Relationships Australia NT	Counselling, including information, support and referral. Based in Darwin and Alice Springs with an outreach service to regional and remote locations when possible.	Ph: 1300 364 277 Ph: 1800 634 405 (Freecall counselling remote areas) www.nt.relationships.org.au

Useful Contacts for Safeguarding the People We Support – Autism Spectrum Australia

Service	Description	Contact Details
Ruby Gaea Darwin Centre Against Sexual Violence	Counselling, advocacy and education for women and children who have experienced sexual assault, by qualified counsellors.	Ph: (08) 8945 0155 E: admin@rubygaea.net.au www.rubygaea.net.au
Sexual Assault Referral Centre (SARC)	Counselling service for adults and children who have been sexually assaulted. Medical forensic sexual assault service (adult and children) available 24/7 in Alice Springs and Darwin for recent sexual assaults (within 7 days).	Ph: (08) 8962 4361 (Tennant Creek) Ph: (08) 8973 8524 (Katherine) Ph: (08) 8922 6472 (Darwin) (Mon-Fri 8am-4.20pm) Ph: (08) 8955 4500 (Alice Springs) E: sarc.ths@nt.gov.au www.health.nt.gov.au
Territory Families	In the Northern Territory every person is required to report suspected child abuse and neglect. For further information about the process of reporting concerns about a child's welfare in the NT refer to the Child Abuse page of the department's website.	Ph: (08) 8922 7111 Child Protection Hotline Ph: 1800 700 250 (24 hours) https://nt.gov.au/community/child-protection-and-care/child-abuse

QUEENSLAND

Service	Description	Contact Details
ADA Australia	ADA Australia provides free, confidential and client directed advocacy services to older people and people with disability in Queensland. There are two main areas where we provide advocacy support in Queensland - General Advocacy & Guardianship Advocacy	Ph: (07) 3637 6000 Ph: 1800 818 338 E: info@adaaustralia.com.au https://adaaustralia.com.au/
The Advocacy and Support Centre	The Advocacy and Support Centre are a community legal centre that provide legal representation, advice and support to disadvantaged people that have a brain injury, psychiatric or intellectual disability.	Toowoomba Ph: (07) 4616 9700 / 1300 008 272 Ipswich Ph: (07) 3812 7000 E: reception@tasnational.org.au http://tasnational.org.au
Advocacy Townsville (IAT)	Independent Advocacy in the Tropics Incorporated, trading as Independent Advocacy Townsville (IAT) is a community organisation formed in 1989 and incorporated in 1991, to provide advocacy support for people with disability.	Ph: 1800 887 688 Ph: (07) 4725 2505 e: reception@iat.org.au https://independentadvocacy.org.au/
AMPARO Advocacy	AMPARO Advocacy is a non-profit community organisation which provides independent individual and systemic advocacy on behalf of vulnerable people from a non-English speaking background with disability.	Ph: (07) 3354 4900 email: info@amparo.org.au
Care Leavers Australasia Network (CLAN)	Support and advocacy for people who grew up in Australian orphanages, children's homes and in foster care, and their families. Support provided to engage with the Royal Commission.	Ph: 1800 008 774 E: support@clan.org.au www.clan.org.au
Centre Against Sexual Violence	Specialist sexual assault service providing counselling, support, advocacy and information for survivors of sexual assault in Logan, Beenleigh and Beaudesert.	Ph: (07) 3808 3299 E: admin@casv.org.au www.casv.org.au
Department of Communities Child Safety and Disability Services	Child Safety Services is the lead child protection agency in QLD. For information about the process of reporting concerns about a child's welfare in QLD refer to the Reporting Child Abuse(link is external) page of the department's website. Who are mandatory reporters in QLD? For a list of contact numbers during business hours, go to: Regional Intake Services To locate your nearest Child Safety Service Centre	Ph: (07) 3224 8045 Ph: 1800 811 810 Child Safety After Hours Service Centre Ph: 1800 177 135 https://www.communities.qld.gov.au/childsafety/protecting-children/reporting-child-abuse
Link Up (QLD) Aboriginal Corporation	Provides counselling, healing and culturally appropriate support for Indigenous Australians.	Ph: 1800 200 855 www.link-upqld.org.au
Living well	Counselling, information and support service for men who have experienced sexual abuse and sexual assault, and their partners, family and friends.	Ph: 1300 114 397 Ph: (07) 3028 4648 E: livingwell@anglicaresq.org.au www.livingwell.org.au

Useful Contacts for Safeguarding the People We Support – Autism Spectrum Australia

Service	Description	Contact Details
Lotus Place (Find and Connect QLD)	Part of Micah Projects, Inc., Lotus Place provides a counselling, support and resource service for Forgotten Australians and former child migrants.	Ph: (07) 4927 7604 (Rockhampton) Ph: (07) 3347 8500 (Brisbane) Ph: (07) 4724 4410 (Townsville) E: lotus@micahprojects.org.au www.lotusplace.org.au
Mackay Advocacy Inc	Mackay Advocacy Inc. is a non-profit community based organisation that provides free and confidential individual advocacy to Mackay, Whitsunday and Hinterland areas.	Ph: 07 49578710 http://mackayadvocacy.com.au/
Mental Health Legal Service, Queensland Advocacy Incorporated	Queensland Advocacy Incorporated (QAI) provides legal and support services for people with intellectual disability, cognitive impairment, mental illness or profound physical disability.	Ph: (07) 3844 4200 or 1300 130 582 E: qai@qai.org.au https://qai.org.au/
Parent Line	Parentline is a confidential telephone service providing professional counselling and support for parents and carers of children in Queensland and the Northern Territory.	Ph: 1300 30 1300 www.parentline.com.au/
Queensland Advocacy Incorporated	Queensland Advocacy Incorporated (QAI) is an independent, community-based systems and legal advocacy organisation for people with disability in Queensland, Australia	Ph: (07) 3844 4200 Ph: 1300 130 582 (not available on mobiles) E: qai@qai.org.au www.qai.org.au/
Relationships Australia QLD	Individual and family counselling. Intake and referral to additional specialist support services for people affected by the Royal Commission.	Ph: (07) 3423 6890 (Royal Commission support service) Ph: 1300 364 277 website: www.raq.org.au
Rights In Action	Rights in Action is a non-profit, community based organisation that provides strong independent advocacy for people with disabilities who are in vulnerable situations. Rights in Action provides advocacy assistance to people with disabilities who live in Cairns, Yarrabah, Mareeba and Atherton.	Ph: 07 4031 7377 (TTY: 07 4031 7377) e: info@rightsinaction.org www.rightsinaction.org/
State Wide Sexual Assault Helpline	Lists a range of support services across QLD.	Ph: 1800 010 120 www.health.qld.gov.au/sexualassault
Victims Counselling Support Service	Information, advice and referral, and face-to-face or telephone counselling for people affected by sexual assault and historic sexual abuse.	Ph: 1300 139 703 (24-hour assistance) www.vcss.org.au
Wide Bay Sexual Assault Services	Wide Bay Sexual Assault Services is a community-based organisation providing access to client-centred interventions for adults and children who have experienced sexual assault or abuse in their lives. The service covers Hervey Bay, Maryborough, Gayndah and Biggenden.	Ph: (07) 4194 5230 (Mon-Fri 9am-5pm) E: admin@wbsass.com.au www.wbsass.com.au

SOUTH AUSTRALIA

Service	Description	Contact Details
Advocacy for Disability Access and Inclusion Inc.	Provide advocacy support for a person with a disability to have a voice in decisions that affect his/her life. Ensure people with disability, their families and carers gain access to and attain their rights and entitlements under the United Nations Convention on the Rights of People with Disability	Ph: (08) 8340 4450 Ph: 1800 856 464 http://advocacyfordisability.org.au
After Hours Crisis Care	After hours crisis service provided by social workers from Families SA.	Ph: 131 611 (Mon-Fri 4pm-9pm; 24 hours on weekends and public holidays) www.dfc.sa.gov.au
Care Leavers Australasia Network (CLAN)	Support and advocacy for people who grew up in Australian orphanages, children's homes and in foster care, and their families. Support provided to engage with the Royal Commission.	Ph: 1800 008 774 E: support@clan.org.au www.clan.org.au
Department for Education and Child Development	The primary area of concern for Families SA is the protection of children. For information about SA mandatory reporting requirements and the process of reporting concerns about a child's welfare, refer to the department's Protecting Children webpage. Report child abuse online.	Ph: (08) 8124 4185 Child Abuse Report Line Ph: 13 14 78 After hours crisis care Ph: 13 16 11 https://www.childprotection.sa.gov.au/child-protection-initiatives
Disability Advocacy and Complaints Service of SA Inc (DACSSA)	Disability Advocacy and Complaints Service of SA Inc provides support, information and advocacy for all people with disability, their families, friends and carers. This is a free Service.	Ph: (08) 7122 6030 National Relay Service: 1800 555 630 http://www.dacssa.org.au/
Elm Place	Provides post-care support and resource services for Forgotten Australians, former child migrants and people affected by the Royal Commission.	Ph: 1800 998 187 (Royal Commission support service) Ph: (08) 8419 2042 (Mon-Fri 9am-5pm) www.rasa.org.au/elm-place
Guardian for Children & Young People	The Guardian is appointed to advocate for and promote the rights and best interests of the children and young people under the guardianship of the Minister for Education and Child Development. The Guardian monitors wellbeing, systemic advocacy, individual advocacy, and the promotion and review of the Charter of Rights for Children and Young People in Care.	Ph: (08) 8226 8570 Freecall for children and young people only Ph: 1800 275 664 Email: gcyp@gcyp.sa.gov.au www.gcyp.sa.gov.au/contact-us/
Independent Advocacy SA Inc	Independent Advocacy SA Inc promotes valued lives for individuals with an intellectual disability through persistent and values based social advocacy. We stand alongside the people we advocate for, challenging the abuses of their vulnerability and safeguarding improvements in their lives.	Phone: (08) 8232 6200 Freecall: 1800 999 884 Fax: (08) 8232 6255 indepadv@internode.on.net www.independentadvocacysa.org.au
Nunkuwarrin Yunti of SA Inc.	Provides counselling, healing and culturally appropriate support for Indigenous Australians.	Phone (08) 8406 1600 website: www.nunku.org.au/index.php

Useful Contacts for Safeguarding the People We Support – Autism Spectrum Australia

Service	Description	Contact Details
Parent Helpline (SA)	The Parent Helpline is a telephone information service for parents in South Australia. The Women's and Children's Health Network Parent Helpline provides telephone information and support at any time 7 days a week (calls received between 7.15am - 9.15pm will be answered by local Parent Helpline staff; calls received outside these hours will be automatically redirected to the national healthdirect helpline).	Ph: 1300 364 100 www.parenting.sa.gov.au/helpline.htm
Relationships Australia SA	Individual and family counselling. Intake and referral to additional specialist support services for people affected by the Royal Commission. Additional contact details for country callers are also available.	Ph: 1800 182 325 Ph: (08) 8223 4566 (Mon-Fri 9am-5pm) Ph: 1300 364 277 www.rasa.org.au
Respond SA	An initiative of Relationships Australia SA providing an online information and resources hub for adult survivors of childhood sexual abuse, their families, friends and community.	www.respondsa.org.au
Survivors & Mates Support Network (SAMSN)	Facilitated groups and workshops for male survivors of childhood sexual abuse and their families.	Ph: 1800 472 676 E: support@samsn.org.au website: www.samsn.org.au
Victim Support Service	Provides support, face-to-face and phone counselling, and advocacy for people in SA who have been affected by the Royal Commission, including ongoing support.	Ph: 1800 842 846 (Mon-Fri 9am-5pm) E: info@victimsa.org www.victimsa.org

TASMANIA

Service	Description	Contact Details
Care Leavers Australasia Network (CLAN)	Support and advocacy for people who grew up in Australian orphanages, children's homes and in foster care, and their families. Support provided to engage with the Royal Commission.	Ph: 1800 008 774 E: support@clan.org.au www.clan.org.au
Department of Health and Human Services	The role of Child Protection Services is to protect children and young people who are at risk of abuse or neglect. For information about the process of reporting concerns about a child's welfare in TAS refer to the department's Child Protection Services(link is external) webpage. Information about mandatory reporting can be found in the department's information sheet: Responsibilities of Mandatory Reporters. Report child abuse online.	Ph: 1300 135 513 Ph: 1300 737 639 (24 hour contact number) www.dhhs.tas.gov.au/children/child_protection_services
Laurel House	Counselling and support for anyone in the North or North West of Tasmania who has been raped, sexually assaulted or harassed, or abused as a child. The service includes partners and support people affected by sexual abuse.	Ph: 1800 697 877 (after-hours crisis support) Ph: (03) 6334 2740 (Launceston) Ph: (03) 6431 9711 (Burnie) E: counsellors@laurelhouse.org.au www.laurelhouse.org.au
Parent Line (TAS)	The Parent Line is available at any time to assist parents, of children 0-5 years, with stressful parenting issues or concerns.	Ph: 1300 808 178
Relationships Australia Tasmania	Family and relationship counselling and specialist support services for individuals engaged with or affected by the Royal Commission. Offices are located in Devonport, Launceston and Hobart.	Ph: 1300 364 277 www.tas.relationships.org.au
Sexual Assault Support Service (SASS)	Counselling for adults affected by sexual assault, survivors of sexual abuse and their families and support people in Southern Tasmania.	Ph: (03) 6231 1811 (Mon-Fri 9am-5pm) Ph: 1800 697 877 (24/7 support) E: admin@sass.org.au website: www.sass.org.au
Speak Out Association of Tasmania Inc	Speak Out Association of Tasmania Inc is an advocacy organisation for people with a disability. Speak Out Association of Tasmania Inc provides training for individuals on rights and assertiveness. Also provides one on one advocacy support and support for committees and groups.	Ph: 1300 135 513 (TTY users phone 133 677, then ask for 1300 13 55 13) Ph: 1300 555 727 (Speak and Listen users - ask for 1300 13 55 13) Internet relay users connect to the NRS www.relayservice.com.au then ask for 1300 13 55 13 www.dhhs.tas.gov.au/contact/contact_form
The Association for Children with Disability (Tas) Inc.	In Tasmania we are widely known as ACD. We are a state-wide non profit disability specialist family organisation. Established in 1997, ACD began as a support group of parents with children with disability. Since then ACD has grown in stature and specialised in the provision of Professional Advocacy, Case Coordination, Information, Training and Consultancy and Peer Support Networks.	Ph: (03) 6231 2466 Ph: 1800 244 742 E: admin@acdtas.com.au http://acdtas.com.au/contact-us/

Useful Contacts for Safeguarding the People We Support – Autism Spectrum Australia

Service	Description	Contact Details
Victims Support Service	Personal support, counselling, information and referral services to help people deal with the impact of crime.	Ph: (03) 6777 2939 (Launceston) Ph: 1300 300 238 (after-hours crisis support) Ph: (03) 6165 7524 (Hobart) Ph: (03) 6477 7133 (Burnie) E: victims@justice.tas.gov.au www.justice.tas.gov.au/victims/services/victimsofcrime

VICTORIA

Service	Description	Contact Details
Action on Disability within Ethnic Communities Inc. (ADEC)	Action on Disability within Ethnic Communities Inc. (ADEC) is a state-wide organisation that strives to empower people with a disability from Non-English speaking backgrounds, their carers, and families to fully participate as members of the Victorian community. Individual Advocacy - assistance is provided on a one on one basis; Family Advocacy - our advocates campaign on behalf of your family; Self-Advocacy - our advocates provide you with the information to enable you to personally resolve your problem.	Ph : (03) 9480 7000 Ph: 1800 626 078 E: info@adec.org.au www.adec.org.au/index.php/contacts
Disability Advocacy and Information Services (DIAS)	The services of DAIS are free, providing advocacy support and information to anyone with a disability, to ensure equality of rights and increased integration into the community. DAIS works with people living in North East Victoria and Southern NSW	Ph: (02) 6056 2420 Ph: 1300 886 388 (NSW and VIC only) www.dais.org.au
Disability Advocacy Resource Unit	DARU is a statewide service established to resource the disability advocacy sector in Victoria	Ph: (03) 9639 5807 E: admin@daru.org.au Organisation Directory: www.daru.org.au/organisations
Disability Discrimination Legal Service Inc (DDLS)	The Disability Discrimination Legal Service Inc (DDLS) is a statewide independent community legal centre that specialises in disability discrimination legal matters. We provide free legal services in several areas including information, referral, advice, casework assistance, community legal education, and policy and law reform	Ph: 03 9654 8644 e: info@ddls.org.au http://ddlsaustralia.org
Deaf Victoria	that provides advocacy, information and referrals about deaf and deafness issues.	SMS: 0431 476 721 E: info@deafvictoria.org.au Skype: JenAtDeafVictoria
Drummond St Services	Provides a wide range of support and recovery services for individuals, families, couples, young people and children.	Ph: (03) 9663 6733 E: enquiries@ds.org.au www.ds.org.au
Healing Foundation	Service to help build the capacity of Indigenous organisations and support the development of the Link-Up network.	Ph: (02) 6272 7500 www.healingfoundation.org.au
Link Up Victoria	Provides counselling, healing and culturally appropriate support for indigenous Australians.	Ph: 1800 687 662 E: linkup@vacca.org www.linkupvictoria.org.au
Making Rights Real Project, Federation of Community Legal Centres (Victoria) and South Eastern Centre against Sexual Assault	The project is a pilot program in South Eastern Melbourne to improve access to justice for sexual assault victims with a cognitive impairment or communication difficulties. They provide a range of holistic services and legal assistance to victims for compensation appearing before the Victims of Crime Assistance Tribunal.	Ph: (03) 9652 1500 E: administration@fclc.org.au www.fclc.org.au/cb_pages/clr_making_rights_real_ity.php

Useful Contacts for Safeguarding the People We Support – Autism Spectrum Australia

Service	Description	Contact Details
North East Citizen Advocacy (NECA)	North East Citizen Advocacy (NECA) is a community based not-for-profit advocacy program in the North East of Melbourne. The program seeks to uphold the rights and interests of adults with an intellectual disability on a one-to-one basis by addressing instances of discrimination, abuse and neglect.	Ph: (03) 8407 3684 Email: neca@citizenadvocacy.com.au www.citizenadvocacy.com.au/
Open Place	Support service for Forgotten Australians and former child migrants, incorporating Find and Connect.	Ph: 1800 161 109 (Find and Connect) Ph: (03) 9421 6162 www.openplace.org.au
Parent Line Victoria	Parentline provides a statewide telephone counselling service to parents and carers of children aged from birth to eighteen years. Professional counsellors are able to explore a variety of issues that impact on parenting and relationships. Parentline can provide contact details for community services. Parentline respects the confidentiality and right to privacy of callers	Ph: 13 22 89 (8am to midnight, 7 days)
Relationships Australia VIC	Service to support people, families and their communities to cope with the challenges of life by building their resilience and capacity.	Ph: 1300 364 277 www.relationshipsvictoria.com.au
Star Victoria Inc	Advocacy Services - telephone advice, face to face contact; provision of information, referral and support, direct advocacy with you or on your behalf 4 Your Rights and Responsibilities when using STAR ; systemic advocacy	Ph: (03) 9650 2730 E: info@starvictoria.org.au http://starvictoria.org.au
Southern Disability Advocacy Agency	Advocacy service To assist people with disabilities to overcome barriers, including abuse and neglect, that impact on their daily life and ability to participate in the community.	Ph: (03) 9533 5977 Ph 03 5973 6320 E: info@southernda.org.au http://southernda.org.au/contact-us
Southwest Advocacy Association (SWAA)	Southwest Advocacy Association (SWAA) is an independent, not-for-profit, community organisation that has provided individual and systemic advocacy for people with all types of disabilities throughout south west Victoria since 1993. SWAA's advocates are able to travel anywhere in the City of Warrnambool and Shires of Moyne, Glenelg, Southern Grampians and Corangamite to provide advocacy assistance to individuals with disabilities and their families.	Ph: (03) 5561 4584 E: admin@swadvocacy.com.au www.southwestadvocacy.org.au/swaa/
The Aboriginal Family Violence Prevention and Legal Service Victoria	Provides assistance to Aboriginal and Torres Strait Islander people who are victims of family violence and sexual assault.	Ph: (03) 9244 3333 (Mon-Fri 9am-5pm) Ph: 1800 105 303 E: information@fvpls.org website: www.fvpls.org
Villamanta Disability Rights Legal Service	It works to make sure that people in Victoria with a disability, especially those with an intellectual disability, are able to know and protect their rights and do not face discrimination.	Ph: 1800 014 111 (Legal Issues Only) Ph: (03) 5227 3338 (all other calls) (TTY Users Phone 133 677 then ask for 03 5227 3338) E: legal@villamanta.org.au
VALID Inc - The Victorian League for Individuals with a Disability	VALID Inc - The Victorian League for Individuals with a Disability is an advocacy group for adults with intellectual disabilities and their families.	Ph: (03) 9416 4003 E: dom@valid.org.au www.valid.org.au/valid.htm

Useful Contacts for Safeguarding the People We Support – Autism Spectrum Australia

Service	Description	Contact Details
Victorian Centres Against Sexual Assault	Provides free ongoing specialist counselling and support for victim/survivors and family members of those who have experienced sexual assault, including those affected by institutionalised abuse.	Ph: 1800 806 292 (24-hour helpline) website: www.casa.org.au
Victorian Department of Health and Human Services (DHHS)	The Child Protection Service is specifically targeted to those children and young people at risk of significant harm. For information about child protection and mandatory reporting requirements in Victoria, refer to the department's Child Protection webpage. For a list of regional and metropolitan phone numbers, go to: Child Protection Contacts. A step by step guide to reporting to child protection or Child First in Victoria: http://www.dhs.vic.gov.au/_data/assets/pdf_file/0003/582591/flowchart-mandatory-reporting-27-5-10.pdf	Child Protection Crisis Line (urgent concerns) Ph: 13 12 78 http://www.dhs.vic.gov.au/for-individuals/children,-families-and-young-people/child-protection
Victims of Crime Helpline	Specially trained staff provide information, advice and referrals to help victims manage the effects of sexual assault and abuse.	Phone 1800 819 817 (7 days 8am-11pm) www.victimsofcrime.vic.gov.au
Youth Disability Advocacy Service	Youth Disability Advocacy Service (YDAS) is a state wide advocacy service for young people with disabilities in Victoria. We are the only advocacy service in Australia which exists specifically to work directly with young people with disabilities to achieve their human rights.	Phone: 9267 3799 E: info@yacvic.org.au www.ydas.org.au

WESTERN AUSTRALIA

Service	Description	Contact Details
Advocacy South West	Advocacy South West is the only Regional Advocacy office for people with disabilities in Western Australia. Individual Advocacy for anyone with a disability or mental illness who lives in the southwest region of Western Australia. Aboriginal and Torres Strait Islanders - Resources and support for Indigenous men, women and children. CaLD - Improving engagement with people from Culturally and Linguistically Diverse (CaLD) backgrounds	Ph: (08) 9721 6444 advocacysouthwest.org.au
Anglicare WA	Information, counselling, and support for anyone who has been affected by institutional child / adolescent sexual abuse.	Ph: 1800 156 155 E: royalcommission@anglicarewa.org.au www.anglicarewa.org.au
Care Leavers Australasia Network (CLAN)	Support and advocacy for people who grew up in Australian orphanages, children's homes and in foster care, and their families. Support provided to engage with the Royal Commission.	Ph: 1800 008 774 E: support@clan.org.au www.clan.org.au
Department for Child Protection and Family Support	The Department for Child Protection and Family Support offers a range of services to support children and families. For further information about the process of reporting concerns about a child's welfare refer to the department's If You are Concerned about a Child webpage. Lodge a written mandatory report online using the department's secure Mandatory Reporting Web System or download and complete a Mandatory Reporting Form.	Ph: (08) 9222 2555 (TTY: (08) 9325 1232) Ph: 1800 622 258 After hours: Ph: (08) 9223 1111 Ph: 1800 199 008 If you are a mandatory reporter Ph: 1800 708 704 http://www.dcp.wa.gov.au/ChildProtection/Pages/Ifyouareconcernedaboutachild.aspx
Ethnic Disability Advocacy Centre	Ethnic Disability Advocacy Centre (EDAC) is the peak advocacy organisation for people with disabilities from culturally and linguistically diverse backgrounds in WA. EDAC provides individual and systemic advocacy services for people with all types of disability including physical, sensory, intellectual and psychiatric conditions.	Ph: 9388 7455 Ph: 1800 659 921 E: admin@edac.org.au www.edac.org.au/
Kimberley Stolen Generation Aboriginal Corporation	Provides counselling, healing and culturally appropriate support for Indigenous Australians.	Ph: 1800 830 338 E: admin@kimberleystolengeneration.com.au www.kimberleystolengeneration.com.au
Mental Health Law Centre Inc.	Specialised community legal centre that provides free mental health law advice to people with psychiatric disabilities in Western Australia.	Ph: (08) 9328 8012 / 1800 620 285 https://mhlcwa.org.au
Midland Information Debt & Legal Advocacy Service	Midland Information Debt and Legal Advocacy Service Inc (Midlas) is a not for profit community agency based in Midland that provides financial counselling, tenancy advocacy, disability advocacy and legal service to people throughout the north east region of Perth. Supporting people in our community for over three decades, Midlas has a long-standing strong commitment to improving lives.	Ph: (08) 9250 2123 www.midlas.org.au/

Useful Contacts for Safeguarding the People We Support – Autism Spectrum Australia

Service	Description	Contact Details
Ngaanyatjarra Pitjantjatara Yankunytjatjara Women's Council Domestic & Family Violence Service	<p>With a few exceptions NPYWC is funded to assist Anangu and Yarnangu from its tri-state membership area. Clients often have complex and distressing problems, many of which are highly confidential in nature and require painstaking supervision. They do not usually present in isolation and other family members, particularly children, may be at risk of harm. The focus of the Domestic & Family Violence Service is to:</p> <p>Provide assistance and advocacy for individual victims of domestic violence that prioritizes their safety within a case management framework</p> <p>Provide and facilitate community education with NPY communities, police, justice, health and other relevant workers</p> <p>Building links and developing guidelines with other organisations and services to improve responses to domestic violence</p>	<p>Women's Council Main Office: Ph: (08) 8958 2345 E: enquiries@npywc.org.au</p> <p>Domestic Violence Service: Ph: 1800 180 840 Ph: (08) 8958 2374</p>
People With Disabilities (WA)	<p>PWDWA provide non-legal advocacy to people with disabilities. Disability Advocacy Statewide</p>	<p>Ph: (08) 9485 8900 Ph: 1800 193 331 Via the National Relay Service on: 133 677 E: info@pwdwa.org www.pwdwa.org</p>
Relationships Australia WA	<p>Individual and family counselling. Intake and referral to additional specialist support services for people affected by the Royal Commission.</p>	<p>Ph: 1300 364 277 www.relationshipswa.org.au</p>
Sexual Assault Resource Centre (SARC)	<p>Emergency sexual assault (rape crisis) service for Perth, also providing advice, counselling and support for people who have been sexually assaulted in the past.</p>	<p>Phone(08) 6458 1828 (24-hour helpline) Phone1800 199 888 website: www.kemh.health.wa.gov.au/services/sarc/</p>
Tuart Place	<p>Services for anyone who experienced out-of-home care in WA, including Forgotten Australians and former child migrants.</p>	<p>Ph: 1800 619 795 (Mon, Wed, Thur 9am-4.30pm) E: admin@tuartplace.org www.tuartplace.org</p>
Victims of Crime	<p>Counselling and support, information and referral, court support and other services for victims of crime.</p>	<p>Ph: 1800 818 988 (Mon - Fri 8.30am - 4.30pm) www.victimsofcrime.wa.gov.au</p>
Victim Support and Child Witness Service	<p>Counselling and support, information and referral, court support and other services for victims of crime.</p>	<p>Ph: 1800 818 988 (Mon - Fri 8.30am - 4.30pm) www.victimsofcrime.wa.gov.au</p>
Yorgum Aboriginal Corporation	<p>Provides counselling, healing and culturally appropriate support for Indigenous Australians.</p>	<p>Ph: (08) 9218 9477 www.yorgum.org.au</p>