

Duty of care and dignity of risk

Aspect Australia



Easy English

Blue words



Some words in this book are **blue**.

We write what the blue words mean.

Help with this book



You can get someone to help you

- understand this book
- find more information.



Contact information is at the end of this book.

About this book



This book is from Aspect Australia.

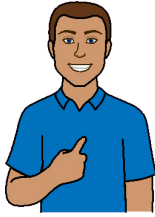


This book is about what our staff must do to

- keep the people we support safe
-
- let the people we support make their own decisions when they need to.



Dignity of risk



Dignity of risk means people can make their own decisions even if they might want to take a **risk**.



A risk is when you do something that might **not** be safe.



We make sure to listen to the people we support before we make decisions about our services.

Listening shows respect for people's right to make their own decisions.

How we support people's rights to make their own decisions

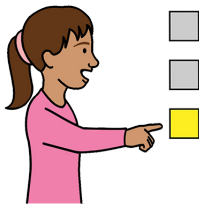


We help people take less risks when they make decisions by

- giving information in ways that can be understood easily



- giving enough time for people and their families to make decisions



- making sure we always give the right services when someone makes a decision



- checking and making sure the spaces where we give support are safe for everyone



- making sure families and other carers can help with decisions about the people we support.

How we follow the law when we give people our services



We always make sure our services are safe and respectful and follow all the laws they need to.

For example, state laws or human rights laws.



This helps us get the best results possible for the people we support and keep them safe.

Duty of care

Duty of care means

- our staff must do what they can to make sure the people we support are safe

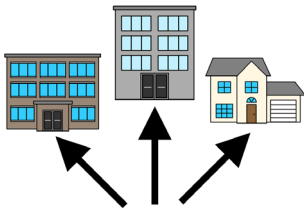


- the services we give must be safe.



Part of our duty of care is to respect people's rights to

- have privacy



- go where they want

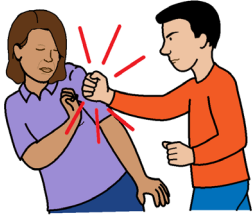


- make their own decisions



- have relationships.

Duty of care and the law



Our staff must try to help if someone might hurt themselves or someone else.



Our staff must **not** do anything that is against the law.



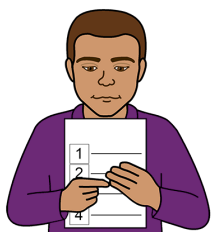
For example, hurt someone or make someone stay in a place, like a room.

How we help people to be part of the community



Our services make it easier for the people we support to be part of the community.

We help people take part in activities in the community.



The activities are based on each person's needs and goals.

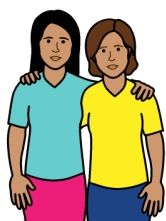


For example, we help people

- learn new skills and practise them in different places



- be able to do things on their own



- make friends and build relationships
- be responsible for their own choices.

More information



For more information go to our Aspect website.



Website

aspect.org.au



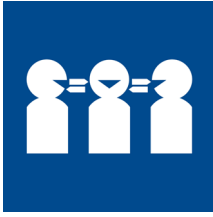
You can read the full policy on our website.



Website

aspect.org.au/about-aspect/our-structure-and-governance/reports-policies-publications/our-policies

If you need help with English



Use the free Translating and Interpreting Service or TIS to make a phone call.

You can call the TIS in your language.



Call 131 450

Give the TIS officer the phone number you want to call.

If you need help to speak or listen



Use the National Relay Service to make a phone call.

You must sign up to the service first.



Website accesshub.gov.au/nrs-helpdesk



Call 1800 555 660

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