

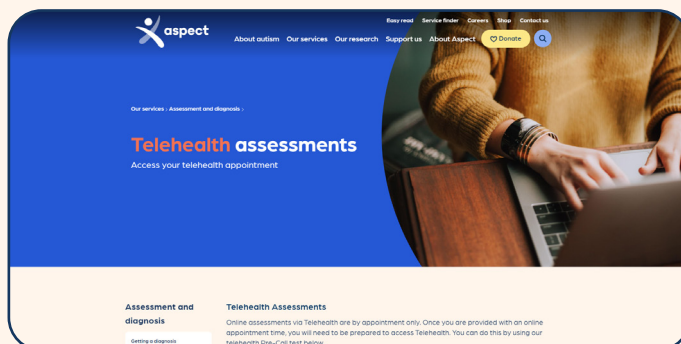
Connecting to your telehealth assessment session

PART 1: Testing your video call assessment



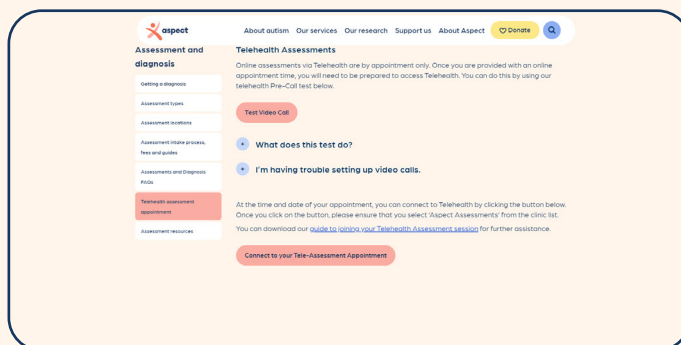
1. Open your Google Chrome Browser (Video Call does not work in Internet Explorer).

Go to the Aspect Assessments webpage:
www.aspect.org.au/our-services/autism-assessment-diagnosis/accessing-your-telehealth-assessment-appointment

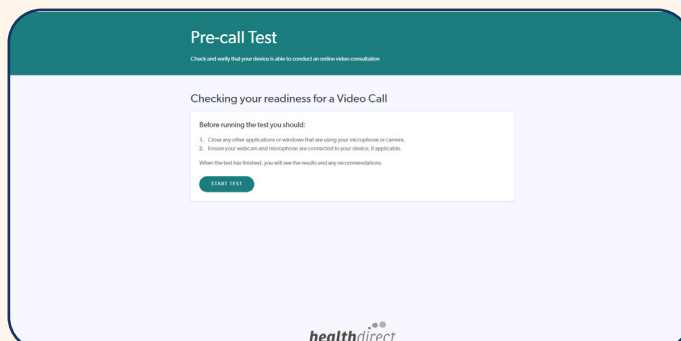


2. Scroll down.

If it is your first time, click on "Test Video Call" to test whether you have the sufficient equipment and internet capability.

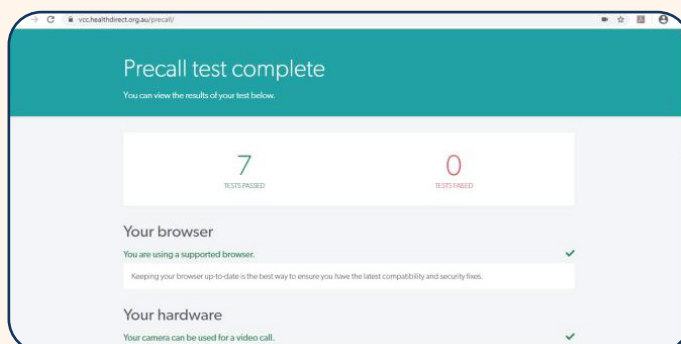


3. Click on "Test Video Call".



4. Check the results of the test. Healthdirect has a list of resources to help you troubleshoot any failed tests.
help.vcc.healthdirect.org.au

Please discuss any failed tests with the Aspect Assessment team (assessments@aspect.org.au) and we will try to support you to access Video Call.

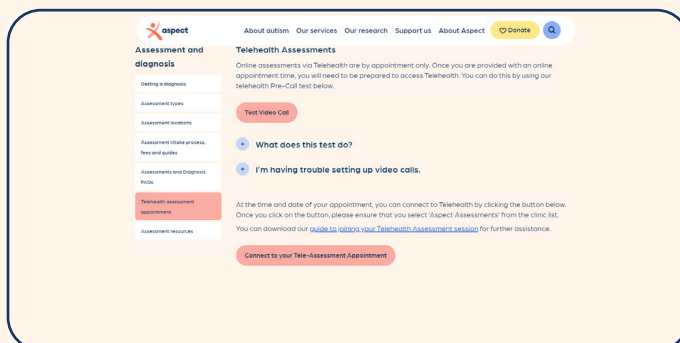


Connecting to your telehealth assessment session

PART 2: Joining your video call assessment



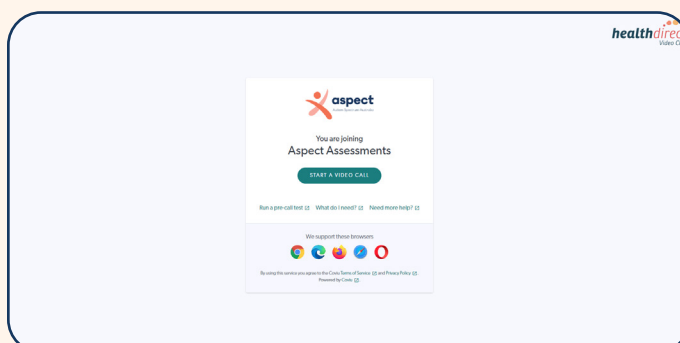
1. On the day of your scheduled teletherapy session click on "Connect to your tele-assessment appointment".



2. Entering clinic: Please choose the Aspect Assessments clinic from the drop down menu.

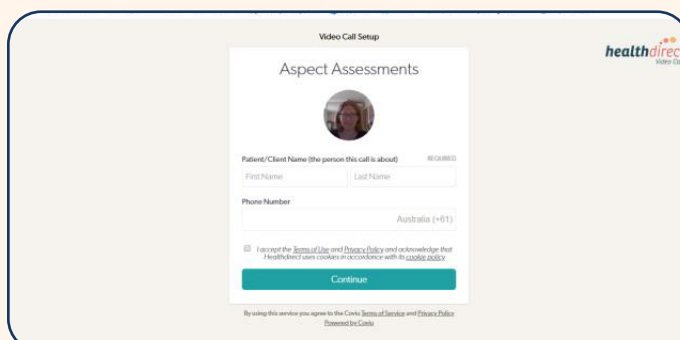
Click on "Start Video Call".

Allow Video Call to access your camera and microphone.

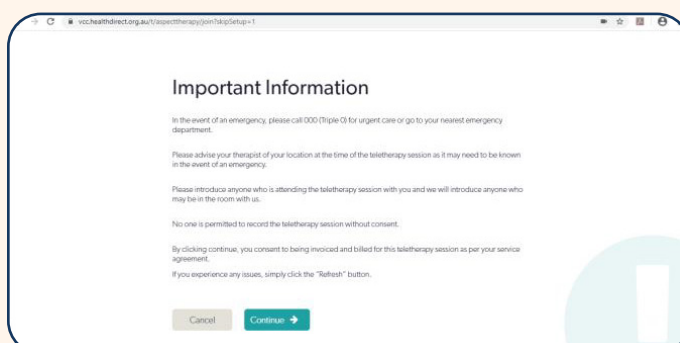


3. Enter your full first name and full last name and phone number.

Accept the Terms of Use and Privacy Policy and acknowledge that Healthdirect uses cookies in accordance with its cookie policy, then click continue.



4. Please read and accept by clicking continue.



5. You are now in the queue waiting for your telehealth session. You can adjust the music by changing it, stopping it, or turning your volume down.

We wish you all the best with your Aspect telehealth Assessment session!

