

# Aspect Macarthur School Annual Report



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Autism Spectrum Australia (Aspect) acknowledges and pays respect to the traditional custodians of the many lands and cultures of the places in which we live and work.

**Autism Spectrum Australia (Aspect)** is the country's largest service provider for people on the autism spectrum. Our specialised, evidence informed schools program is one of the largest in the world, with additional services that include information and advice, diagnostic assessments, behaviour support, parent and family support, and adult programs. We share evidence-informed autism practice and applied research nationwide.

Aspect schools provide specialised evidenceinformed programs for children aged 4 to 17 on the autism spectrum, who require an autism specific program.

The primary focus of the schools is to equip students with the skills to become as independent as possible and enable them to transition into more inclusive settings. This is achieved through the application of the Aspect Comprehensive Approach which has at its centre the Autism Initiatives' (UK) Five Point Star to support autism-specific person-centred planning and respectful and positive relationships between the educator and student. It also focuses on the following elements: Individual Planning; Family & Community Engagement; Learning & Participation; Positive Behaviour Support; Structured Supports; Transition & Inclusion; Specialist Collaboration; and Heath & Wellbeing.



## Our Purpose

## a different brilliant®

understanding, engaging & celebrating the strengths, interests & aspirations of people on the autism spectrum



## Message from the principal

Aspect Macarthur School provides autism specific educational services to 107 students aged

between 4 and 17 years. Our specialised setting and school spans from the Macarthur region with an administrative main site at Cobbitty to satellite sites in Campbelltown, Minto, Holsworthy, West Hoxton and all the way to the Northern Rivers region with sites in Coffs Harbour and Alstonville

2019 was a year of many new opportunities, experiences and achievements for Aspect Macarthur School. Driven by a continued commitment to improvement and exceptional service, many firsts were achieved that led to significant gains for the school community across a range of domains.

During 2019, Aspect Macarthur and Aspect Western Sydney schools consolidated a close working relationship that resulted in a merging of skills, knowledge, experience, resources and expertise across both settings. The year started with a Combined Schools Professional Learning 2 day training where staff identified shared school priorities and formed cross school working groups. This collaborative and consultative approach to whole school improvement stimulated innovation and embedded knowledge sharing as a school practice.

Aspect Macarthur School continued its commitment to the Aspect Comprehensive Approach (ACA) and continued to be guided by a school wide business plan. The four (4) priority areas identified in 2019 and shared by Aspect Western Sydney School were a commitment to increase family and community engagement, strengthen individualized student processes such as the individual planning process, establish a consistent approach to positive behaviour support and embed the five (5) point star as the key approach to understanding the individual needs and strengths of our students.

In 2019, there were many changes at our main site in Cobbitty. The hall and staffroom was painted, the office area and main entrance was renovated to include a new photocopy room and a visitors waiting area. We proudly erected a new Macarthur school sign, upgraded the flooring in the office and staffroom, replaced all the air conditioners in classrooms, upgraded the lighting across the school and installed new blinds in the hall and office area. The biggest and probably the most exciting change was the playground upgrade. New equipment, new artificial grass, new shade sails and new fencing all provided a safe and engaging space for our students to explore.

In addition to main site upgrades, we purchased new computers, lpads, printers and phones for all classes across the school, main site and satellites including our Coffs Harbour and Alstonville locations. Our Coffs Harbour site playground was also upgraded so now proudly includes a range of stimulating and engaging equipment for our students to enjoy.

Throughout the year, staff and students participated in a range of shared activities and opportunities with Aspect Western Sydney including cross school visits, shared student projects, shared staff training, joint leadership team coaching and mentoring, and regular shared meetings and cross school collaborations. Strong and positive relationships were formed across the schools that led to an abundance of new opportunities and possibilities for all involved.

Collaboration also extended to parents and community so in 2019 as part of our commitment to increase family and community engagement, we established a P&F committee. After several years without a parent group, the addition of the P&F meant that the parent voice was once again included in whole school decision making and planning.

Parents from both Macarthur and Western Sydney also came together for many joint school experiences such as a combined Mother's day celebration which was another first for both schools, parent workshops that were delivered both during the day and at night for working families, joint fund raising ventures and cross school meetings and communication.

A highlight of the year and another first for Aspect Macarthur and Western Sydney was winning the Aspect combined schools sports carnival. There was much excitement across both schools and the shared win further strengthened the growing relationships between staff, students and families.

In September, I had the privilege of travelling to Singapore to attend the Asia Pacific Autism Conference. The conference theme was 'Thriving with Autism" and included world leaders in autism research and practice as the key presenters. This opportunity led to a range of rich new learnings that I was able to share with staff and students and embed in the programs across Macarthur school.





The year definitely ended on a high as we presented our first ever combined schools extravaganza titled 'A tribute to Disney'. Aspect Macarthur school and Western Sydney school joined together to showcase the collective gifts and talents of all students in what was described by many as the 'musical of the year'.

2019 was a time of great collaboration for Aspect Macarthur. The collective knowledge, skills and experience that was shared across both schools strengthened our individualised, person centred, student focused approach to all we do and say. A year of significant and rich learnings and achievements.

#### Lee Casuscelli

**Executive Principal** 



## Message from the P&F

We formed our committee at the end of term 2 on Monday 1st July. The following roles were filled:

President: Vanessa Phillips Vice President: Marleen Klaver Secretary: Nathan Edmunds Treasurer: Chris Ashcroft

In the six months to the end of 2019 we were able to organise and run two successful fundraisers for the school. In Term 3 on 20th September we had our Mad Hatter themed Trivia night, raising a total of \$1300. Teachers, parents and staff had a great time with lots of prizes shared. Many local businesses were approached to provide donations towards the prizes, which also doubled as an opportunity to bring awareness of our school and the needs of our students to the community.



In December we ran a successful combined school fundraiser with

Western Sydney. The major raffle was run alongside our first inter school Extravaganza night which saw our beautiful students perform and entertain us from the Evan Theatre Stage at Penrith Panthers. We raised a total of \$1962.40 which was evenly shared between both P&F committees for their respective school groups.

Aspect Macarthur P&F committee were involved in many other school events that brought students and their families together. At main site we ran a Father's Day BBQ, and a breakfast BBQ to support the end of year assembly. We were present at the parent network meetings and workshops that were run by the school as representatives. We ran two meetings a term



to inform, discuss and report on all communications involving the P&F, encouraging families from main site and satellite to attend.

As a committee it was very important to us that we highlighted the need for an Autism specific high school in our area, so we were supporting the school work towards this goal. Our committee's core principle was to create a supportive environment. We valued the input and needs of all students and their families across the entire school community, and encouraged parents and friends of both satellite and main site students to participate and have their voices heard.

#### Vanessa Phillips

P&F President



## Student outcomes in standardised national literacy and numeracy testing

Each student has an individual profile of characteristics that outlines strengths and interests, current levels of functioning and areas for development in the autism-specific areas of learning: social communication, social interaction, behaviours and sensory processing which are integrated into the NSW Board of Studies mainstream curriculum - the Key Learning Areas (KLAs). The school uses a multi-disciplinary team approach, working collaboratively with families to develop the best possible outcomes for the students. The school provides information and training workshops to families to help them support their child.

#### Literacy and Numeracy Assessments

For NAPLAN results, please refer to My School website www.myschool.edu.au

The school administers Literacy testing across the school each year to help inform practice and monitor progress. We assess, sight words, phonemes, graphemes, spelling, reading accuracy, reading comprehension, spelling, and verbal working memory.

## Senior secondary outcomes

#### Record of School Achievement

The formal Record of School Achievement credential was awarded by NESA to 2 students.

#### **Higher School Certificate**

Aspect Macarthur School was not accredited for the HSC in 2019. The reporting of the HSC results is not applicable.



# Teacher professional learning, accreditation and qualifications

The following professional learning activities were undertaken by staff throughout 2019:

Description of professional learning activity	No. of staff participating
Child Protection - responsibilities related to child protection based on state/territory legislation, federal legislation and Aspect policy and procedures	All
Management of Actual or Potential Aggression (foundation and refresher courses) - a framework for decision making and problem solving to prevent, de-escalate, and safely respond to disruptive or assaultive verbal and physical behaviours	46
CPR training - skills to provide Cardio Pulmonary Resuscitation (CPR)	28
First Aid – knowledge and skills to help an ill or injured person until emergency help arrives	2
Staff Induction – new staff participated in the Aspect New Starters Day and onsite school specific induction programs.	10
Aspect Professional Code of Conduct - face to face workshop and online module.	All
Supporting people on the autism spectrum using the 5 Point Star (adapted from Autism Initiatives UK) person-centred framework	All
Living the Code of Conduct	49
Positive Partnerships Course (introduction to autism , positive behaviour support, sensory, working together, adjustments to curriculum, mental health and wellbeing, disability standards)	42
Positive Partnerships facilitator training	6
Acknowledging and Recording feedback	36
Creating Structured Learning Opportunities based on the methods of the TEACCH Autism Program (2 day program)	11
Aspect's LEAD program and modules	3
Wellbeing and Mindfulness	36

Description of professional learning activity	No. of staff participating
Fire Warden Responsibilities	2
The SAFE Files - Anti-discrimination and Equal Opportunity	2
Compliance Essentials Australia - Work Health and Safety	1
Workplace Bullying Prevention for staff	17
Essentials for High-tech AAC Devices and LAMP approach in the classroom	1
Motivating Your People and Being a Positive Role Model	1

#### Teacher accreditation

Level of accreditation	Number of Teachers
Conditional	1
Provisional	3
Proficient Teacher	26
Highly Accomplished Teacher(voluntary accreditation)	0
Lead Teacher (voluntary accreditation)	0
Total number of teachers	30

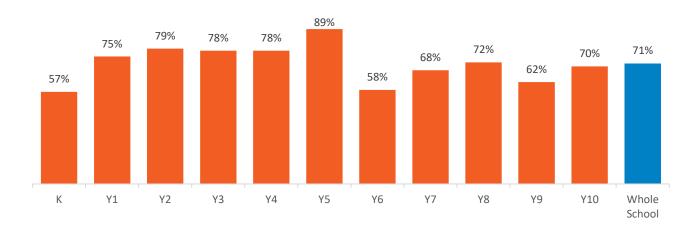
#### Teacher qualifications

Category	Number of Teachers
Teachers having teacher education qualifications from a higher education institution within Australia or as recognised within the National Office of Overseas Skills Recognition (AEI-NOOSR) guidelines, or	30
Teachers having a bachelor degree from a higher education institution within Australia or one recognised within the AEI-NOOSR guidelines but lack formal teacher education qualifications	-

## Workforce composition

Composition of Aspect Macarthur School staff is documented on the My School website <a href="https://www.myschool.edu.au">www.myschool.edu.au</a>
One staff is of Aboriginal and/or Torres Strait Islander background.

# Student attendance, retention rates and post-school destinations in secondary schools



#### Student attendance rates

Kinder	57.1%	Year 6	57.8%
Year 1	74.5%	Year 7	67.9 %
Year 2	79.0%	Year 8	71.5%
Year 3	79.7%	Year 9	62.4%
Year 4	79.7 %	Year 10	70.3 %
Year 5	89.0 %	Whole School	71.5%

#### Management of non-attendance

Aspect Education has developed a work instruction to ensure compliance of the Aspect schools with school attendance requirements for compulsory school-aged students as outlined by the NSW Education Standards Authority (NESA) or the South Australia Education Board.

Unexplained absence will be followed up by the class teacher with the parent/guardian. Repeated unexplained absence or absence of concern may need to be reported to Family and Community Services.

Where unsatisfactory attendance is identified, a student attendance improvement plan is formulated in collaboration with the student and their parent/guardian. The plan is monitored and reviewed on a regular basis.

#### Retention of Year 10 to Year 12

Aspect Macarthur School had an enrolment of only up to Year 10 in 2019. This part of the report is not relevant to the school.

## **Enrolment policy**

Aspect provides autism-specific educational services for eligible school-aged children on the autism spectrum, to prepare them for transition to environments that are not autism specific.

Aspect recognises that children on the autism spectrum have the right to access and equity of services regardless of their gender, race or ethnicity, religion or language.

An application is made for an Aspect school rather than a specific class. Our school's professional staff decide in consultation with the family which class is best suited to the educational needs of the student. Each school is responsible for managing its own application, intake and waiting lists process, which is managed by the school principal.

When vacancies arise in the school, the decision about how to fill them is made based on whether the type of vacancy available would be appropriate for the child. Factors taken into consideration include the type of vacancy available, the child's age, the length of time a child has been on the waiting list, the availability of alternative placements and the family situation.

#### Entry criteria

Aspect schools are funded in part by the Commonwealth and state governments, which have specific criteria for placement. To be eligible for placement in one of Aspect's schools, prospective students must satisfy the following criteria:

Citizenship and visa status - a child must:

- be an Australian citizen or permanent resident of Australia or holds an eligible visa (refer to guide to checking citizenship and visa status for enrolment).
- be aged between 4 and 17 years.

Diagnosis - a child must:

- in both NSW and South Australia, have a current diagnosis which is not more than twelve (12) months old as being on the autism spectrum from a specialist medical practitioner, child psychiatrist or clinical psychologist with the necessary training and experience to be able to undertake a diagnostic assessment;
- in South Australia, a second report from a psychologist or speech pathologist that confirms the diagnosis of autism spectrum disorder that is not more than two (2) years old; and
- in both NSW and South Australia, have a current standardised cognitive or developmental assessment (e.g. IQ testing, Griffiths, WISC-IV, WPPSI-111, Stanford Binet V) which is not more than two (2) years old.

#### Registration to school waitlist

Expression of interest in Aspect schools may be made in the following ways:

- · direct enquiry to the Aspect school by telephone or email;
- telephone or email to Aspect Customer Service, who will direct the enquiry to the school;
- general enquiry via the Contact Us page on the Aspect website, which will be directed to the school.

The registration form can be obtained from the following processes:

- families who are interested in enrolling their child to an Aspect school are asked to attend a School Information Session. Aspect principals or their delegate are responsible for organising a school information session once per school term, in line with the School Information Session work instruction, for prospective parents or guardians who would like to enrol their child. This information session outlines the Aspect education program and the registration and enrolment process. The school registration form is obtained after attending this session.
- families who are unable to attend a School Information Session can obtain a registration form directly from an Aspect school. A School Enrolment Committee representative will provide them with information about the Aspect education program and the registration and enrolment process, before sending them the registration form.

A non-refundable processing fee is required for each application submitted.

#### Application to more than one Aspect School

When a family wants to place their child on the waitlist of more than one Aspect school, they first apply to their preferred Aspect school and indicate which other Aspect schools they will consider enrolment. The preferred Aspect school is responsible for processing the application, inform the other Aspect school/s to place the student on their school's active waitlist and share the application documents.

#### **Aspect School Enrolment Committee**

School principals are responsible for convening the Aspect School Enrolment Committee (comprised of school principal, psychologist and selected school coordinators) which meets once per school term, following the information session, to review registrations received. This committee determines if a child is eligible for placement in an Aspect school.

#### Eligible/Not Eligible for service

#### Citizenship and age criteria

If the citizenship or age criteria is not met, a school representative will inform the parents or guardians that their child is not eligible for enrolment due to citizenship or age criteria not being met. If the parents or guardians are not satisfied with the result, they can make a complaint to Aspect (refer to Aspect's Complaints Management procedure).

#### Diagnosis criteria

If the child has been deemed eligible by the Aspect School Enrolment Committee, the principal will inform the parents or guardians that, based on the diagnostic information provided, their child has been deemed eligible for the program (Letter - Confirmation of diagnosis) and their child's name has been placed on the school waitlist.

The principal is responsible for referring the application to the Aspect Eligibility Committee if the diagnosis needs clarification. Parents/Carers will be informed, in writing (Letter - Application sent to full eligibility committee), that their case has been sent to the Committee for review.

If further information is required by the Committee, the principal is responsible for writing to the parents requesting updated information (Letter - Request for updated Psychological reports).

#### Aspect Eligibility Committee

The National Director, Aspect Education is responsible for:

- · convening the Aspect Eligibility Committee once per school term to review any registrations that require clarification, and
- reporting to Aspect principals the results of the Aspect Eligibility Committee, so that they can inform the parents of the outcomes.

The principal will inform the parents or guardians (Letter - Confirmation of diagnosis) that based on the diagnostic information provided their child has been deemed eligible for the program or not and, if confirmed, the child's name is placed on the schools waitlist.

#### Vacancy Management

If a vacancy arises, students on the waitlist who can potentially fill the vacancy will be considered. The principal or delegate interviews families whose child might fill the vacancy regarding accommodations/ adjustments for their child following the interview pro forma.

If a student being considered for enrolment is not an Australian citizen, the principal or their delegate must check that the visa is still valid and eligible for enrolment.

Following completion of the interview, the principal, or their delegate will complete the Risk Management Plan pro forma, to assist with decision making.

Following the interview process, the school will inform the family if a child has been offered a placement (Letter - Enrolment Contract/Acceptance of Offer) or (Letter - Placement to Satellite Class) or will be retained on the school's waitlist.

Principals are responsible for forwarding parents the relevant enrolment package and liaising with them throughout the process.

#### **Enrolment Package**

When a family is offered a placement, in addition to the enrolment contract, they will be sent documents based on the enrolment acceptance checklist.

A family can decline an enrolment offer and inform Aspect school if they want to be placed in the school's active waitlist.

To secure enrolment, the family must pay a non-refundable enrolment fee as published in the Aspect School fees schedule (NSW or SA).

When a family informs the Aspect school of their decision to withdraw their child from enrolment before commencing, they must also inform the Aspect school if they wish to be placed in the school's active waitlist.

### Other school policies

Aspect completed a review of all its policies in 2019 to update the references in the External Framework section. Previously the external framework had only referred to the Disability Standards for Education. With this review the relevant NSW Education Standards Authority (NESA) and South Australia Education Board standards are referenced.

The content of the policies/procedure itself have not changed significantly with the exception of the Safeguarding the people we support policy which was reworked. Following reviews by the Aspect Safeguarding Committee the 19 elements that underpinned the Aspect Culture of Safety and Wellbeing were reviewed and replaced with the 10 principles to align with the Australian Human Rights Commission's National Child Safe Organisation Principles. These 10 principles now guide the Aspect Culture of Safety and Wellbeing and the policy was updated to reflect this change.

#### Summary of policy

#### Student welfare

The school seeks to provide a safe and supportive environment to support the mental, physical and emotional wellbeing of students through the following policies:

Person centred approach and recognition of values - define and work towards achieving individual's goals and personal lifestyle choices with support and input from those who care about them

Risk management framework - identifies risks and defines criteria for the assessment of consequence of those risks

Duty of care and dignity of risk - ensures that staff understand and implement the principles of Duty of Care and Dignity of Risk, recognising the rights of the people we support to make informed choices and take calculated risks. It is essential that each individual's dignity of risk is respected and supported in their decision making processes. Aspect facilitates each student's meaningful choice and control to maximise their independence; and minimises the risk to the individual or others wherever possible.

Safeguarding the people we support - Aspect is committed to appropriately responding to and preventing incidents of abuse, injury, neglect and exploitation of the people we support, in both participation with Aspect, and as a partner of the broader community

#### Changes in 2019

Nil significant changes were made in 2019 with exception of the Safeguarding the people we support policy which was reworked to align with the Australian Human Rights Commission's National Principles for Child Safe Organisations.

#### Access to full text

The full text of Aspect policies
Person centred approach and
recognition of value status;
Risk management framework;
Duty of care and dignity of risk;
and Safeguarding the people we
support can be accessed by
request from the school principal
or from Aspect's website

https://www.autismspectrum.org.au/content/aspect

#### Summary of policy

#### Anti-bullying

For some young people on the autism spectrum, it can be very difficult to recognise bullying. The school seeks to develop supports to assist students to understand that:

- bullying is about the misuse of power in relationships
- bullying is when someone experiences repeated verbal, physical and or social behaviour that causes harm
- bullying is mean and can be very hurtful
- there are different kinds of bullying
- no kind of bullying is ever OK
- bullying should always be reported
- adults will do all in their power to take it seriously and deal with it

#### Changes in 2019

No changes were made in 2019

#### Access to full text

https://www.positivepartnerships.c om.au/resources/practical-toolsinformation-sheets/bullying

https://www.positivepartnerships.c om.au/uploads/bullying\_flyermay\_2018.pdf

#### Discipline

Autism Spectrum Australia (Aspect) considers that the behaviour of children with autism spectrum disorders requires support and understanding. Challenging behaviours are best understood and responded to by applying a positive approach as outlined in Aspect's Positive Behaviour Support policy.

Positive Behaviour Support (PBS) is a comprehensive approach to supporting situations where there is challenging behaviour and combines the science of learning (from Applied Behaviour Analysis) with human rights and values. PBS works in respectful collaboration with individuals and their families to use effective evidence based strategies to increase the quality of life for all involved.

Nil significant changes were made in 2019

The full text of Aspect Positive Behaviour Support policy can be accessed by request from the school principal or from Aspect's website

https://www.autismspectrum.org.au
/content/aspect

#### Complaints and grievances resolution

Autism Spectrum Australia (Aspect) values complaints about the quality of its service and communications to support the continuous improvement of services and management.

Aspect's complaints management process provides a transparent framework for promptly and sensitively addressing and resolving complaints and disputes that may arise from complaints having regard to procedural fairness, confidentiality and privacy.

Updated in line with Education and NDIS Standards.

Easy English resources and pictorial tool to support communication of feedback and complaints were developed.

The full text of the Complaints Management Process can be accessed by request from the School Principal or from Aspect's website

https://www.autismspectrum.org.au/feedback-and-complaints

The Feedback and Complaints brochure can be downloaded from our website

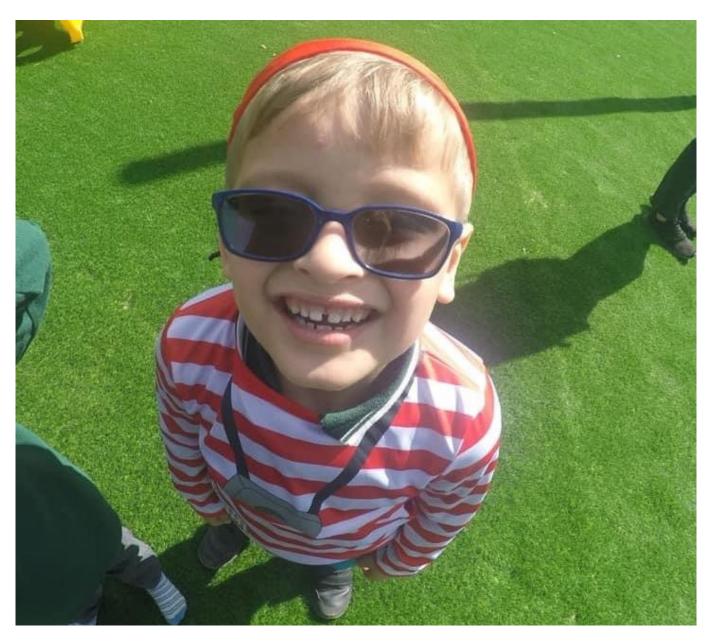
https://www.autismspectrum.org.au/uploads/documents/Governance/Aspect-Feedback-and-Complaints-Brochure-Oct-2019.pdf



# School determined priority areas for improvement

Area	Priorities	Achievements
Teaching and learning	Staff led implementation of playground programs to teach play based skills to students.	Set up essential visual supports across the playground.
		Purchased additional equipment to support the playground program.
		Audit of playground space. Action plan created for follow up in 2020.
		Therapist led programs trialled.
	Individual Planning - strengthen individualized student processes in particular, the individual planning process (IP).	Consistent IP process in place that reflects increased input from both students and parents. Individual plans are reviewed regularly.
	Positive Behaviour Support - establish a consistent approach to positive behaviour support in particular green level supports and strategies.	Tier 1 supports visible in all classrooms.
		Consistent Tier 1 strategies implemented in all settings - classroom and playground.
		More consistent use of PBS language and increased use of behaviour support plans.
	Programming - focus on quality teaching and learning - assessment, planning, programming and implementation.	Employed a new teaching and learning Coordinator. Focus was on programming to meet learning goals and reporting in Semester 2. All programs across the school reviewed for consistency and whole school guidelines introduced.
Facilities and Resources	Major playground upgrade	New playground equipment installed at main site
		New sensory equipment installed at main site
		Soft fall base replaced by artificial grass
		New shade sails to all areas of the playground
		Modifications made to playground fencing.

Area	Priorities	Achievements
Family and Community Engagement	Increase family and community engagement	Whole school Parent Engagement strategy created. Priorities identified via a parent engagement survey conducted in Term 1. Priorities used to drive all initiatives.
		Increased involvement of families in the Individual Planning (IP) process.
		Increase parent participation at school events and celebrations
		Establishment of a P&F Committee. Regular meetings held and several successful fund raising activities conducted
		Parent workshops. Staff led workshops for family focused on characteristics of autism, PBS, sensory sensitivities and working together. Day and night workshops delivered to accommodate working families.
		Regular morning tea network meetings held at main site
		Increased involvement in school Facebook group. Parent engagement and feedback very positive.
Staff development	Staff development in collaboration with partner school – Western Sydney	All staff participated in Positive Partnerships whole school program in Term 1 2019 with Aspect Western Sydney School to establish cross school goals and initiatives and to strengthen new relationship.
		Cross schools leadership team planning and professional development.
		Cross schools team planning, sharing of resources, programs and activities.
		Cross schools student and parent collaboration
	Embed the Five (5) Point Star approach as the key approach to understanding the individual needs and strengths of students.	5 point star template developed for all students and displayed in all classrooms.
		Increased involvement of students and parents in the development of the 5 point star.
WHS compliance	School wide compliance training to ensure that all staff are working within policy frameworks and are aware of roles and responsibilities.	Staff completed online training in safeguarding student welfare.
	Safe work practices	Conducted regular spot audits across all school sites. Followed through with all necessary changes, upgrades and/or training.
		All staff trained in RiskMan. Established timelines for reviewing and closing incidents.
	Ongoing Management of Actual or Potential Aggression (MAPA), Positive Behaviour Support (PBS) and Child Protection training.	All staff undertook MAPA and Child Protection training



# Initiatives promoting respect and responsibility

Aspect Macarthur School wants all students to recognise that they are valued and an integral part of the school community, with parents and staff providing care and support that promotes self-esteem, mutual respect and responsibility.

The structure of the school's satellite program provides opportunities for students to participate in classes and cultural activities with host school students, particularly during Harmony week, National Reconciliation week and NAIDOC week.

Aspect's Purpose of "understanding, engaging & celebrating the strengths, interests & aspirations of people on the autism spectrum" and Aspect's Value of "we are passionate about people, about being positive and about what's possible" mirror the nine recommended values of the National Framework for Values in Education.

Aspect has a commitment to ensuring all team members know and embrace our core values to ensure they are reflected in interactions and relationships with stakeholders. Aspect recognises that in order to achieve this it is important to share information with staff and the community so that Aspect is known not only for the work that we do but also for the values we uphold.



## Parent, student and teacher satisfaction

During 2019, Aspect Macarthur School surveyed families using the Net Promoter Score survey. The school scored a commendable return score of 50% in the first semester and 82% in the second semester. Positive feedback from parents at Macarthur focused mostly on the care shown to students and families and the knowledge and skills of the staff.

The establishment of a new P&F Committee after several years without a group greatly increased parent involvement in 2019. Parents in the P&F were involved in whole school plans and decisions which strengthened the home/school partnership.

The introduction of a closed Facebook group for staff and parents also increased communication and collaboration between home/school. Engagement with the Facebook group was regular, positive and encouraging.

Net Promoter Score survey comments included -

'I love Aspect Macarthur Coffs, the teachers are so supportive to all their students and families. We couldn't be happier with the service they provide!!'

'The staff at Aspect are amazing. They go above and beyond to teach our son in a personalised way, care for him think outside the box to stimulate has development'

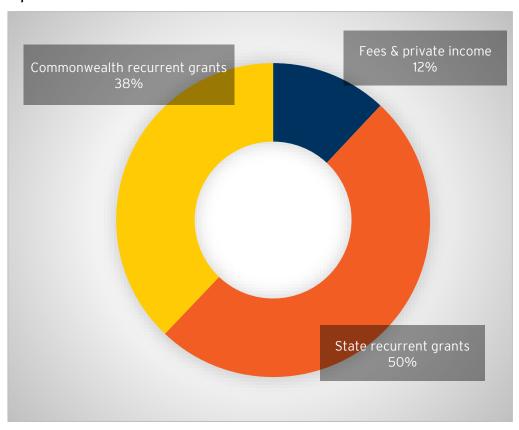
Parents also completed a parent engagement survey at the start of the year. Results identified a need for more regular communication using a variety of formats. This led to the introduction of Facebook to connect with families, more parent forums and a review of information shared via the communication books.

In addition, parents shared many positive comments via this survey in relation to school satisfaction -

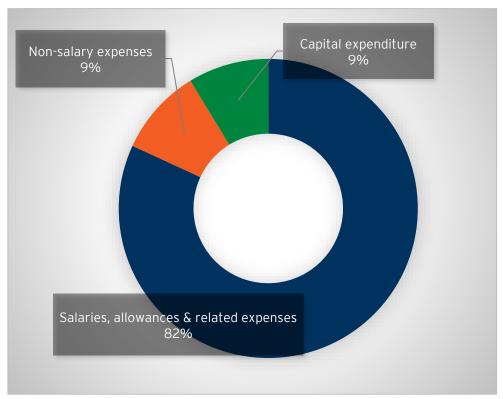
'The staff at Macarthur create an extremely loving environment for all of the kids.'

## Financial information

#### Recurrent/capital income



#### Recurrent/capital expenditure





## a different brilliant®

understanding, engaging & celebrating the strengths, interests & aspirations of people on the autism spectrum

#### **Aspect Macarthur School**

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